JOIN US
CYCLONE FAMILY WEEKEND
SEPTEMBER 25–27, 2015!

More information about Cyclone Family Weekend
familyweekend.iastate.edu

Book your hotel room early!
visitames.com

IOWA STATE UNIVERSITY
2015 FAMILY HANDBOOK
SUPPORT YOUR STUDENT IN THEIR NEW ADVENTURE
Dear Iowa State University Parents and Families,

We are so glad that your student is joining Iowa State University! As a family member, YOU are a part of the Iowa State experience as well. We look forward to seeing you on campus and encourage you to be an active and enthusiastic member of the Cyclone Family. Maintaining a close relationship with your student and participating in various university activities during this time of transition can prove to be a fun and rewarding experience for everyone.

The Iowa State University Parents’ Association (ISUPA), in partnership with the Dean of Students Office and the Office of New Student Programs, sponsors a number of valuable resources to help address any questions and concerns you might have.

One information resource is this Family Handbook! Additionally, ISUPA provides important publications such as the “Info for Parents and Families” website (parents.iastate.edu) and Relatively Speaking, a monthly e-newsletter for interested subscribers. Another valuable resource where you can access accurate information about the university is the Parents’ Advisory Line (PAL) which is available by calling 800 772-8546 or emailing parents@iastate.edu. In addition to these resources, the ISUPA provides support for Cyclone Family Weekend (September 25-27, 2015, familyweekend.iastate.edu) and acts as a university liaison for parents and family members.

Staying connected with the university and getting involved are important strategies to support your student’s success at Iowa State. Welcome to the Cyclone family!

With lots of Cyclone spirit,

ISU Parents’ Association Board of Directors

Published by the Office of New Student Programs and the Iowa State University Parents’ Association.

Iowa State University does not discriminate on the basis of race, color, age, ethnicity, religion, national origin, pregnancy, sexual orientation, gender identity, genetic information, sex, marital status, disability, or status as a U.S. veteran. Inquiries can be directed to the Office of Equal Opportunity, 3356 Beardshear Hall, 515 294-7612.
THE PARENTS’ ASSOCIATION

The Iowa State University Parents’ Association (ISUPA) serves all Cyclone families by promoting parent and family member programs and communicating university resources to enhance students’ experiences and success at Iowa State. ISUPA is affiliated with the Dean of Students Office, which provides administrative support and advice. ISUPA is governed by a volunteer board of directors comprised of parents of Iowa State students. Join us on Facebook at facebook.com/isuparents.

WE’RE HERE TO HELP

Parents’ Advisory Line (PAL)
800 772-8546
parents@iastate.edu
parents.iastate.edu

Our staff is available to help you navigate campus resources. The PAL is staffed during the school year, Monday through Friday, 8 a.m. to 5 p.m. (except university holidays).

GET INVOLVED

Establish a support network for yourself through the ISUPA. You are going to experience your own transition that comes with its own set of emotions and issues. Develop a relationship with somebody else who is sending a student off to college or has been through this experience before.

MEET ISUPA PRESIDENT JAMES LAUER

James lives in Morton, IL. He has three students at Iowa State, a daughter graduating May 2015 in graphic design and two sons that are sophomores, one in mechanical engineering and the other is pre-engineering.

“Lowa State has been a terrific opportunity for our family. With a few years left before all our students finish, we look forward to many more visits to campus and the city of Ames. Go Cyclones.”

Meet other families and members of the university community at orientation. Get to know the families of your student’s roommate(s) and friends. Join the Iowa State Parents’ Association.

Plan a visit to campus. We encourage families to visit campus during Cyclone Family Weekend. Activities include a tailgate, volleyball game, entertainment, college receptions, and other activities. For more information on Cyclone Family Weekend and to register, visit familyweekend.iastate.edu. Registration information will be available on the website beginning in June.

Check out the events calendar at event.iastate.edu and find activities that you would like to attend throughout the school year (athletic events, plays, musicals, concerts, guest lectures, and more!) and invite your students and their friends!

CYCLONE FAMILY WEEKEND

Cyclone Family Weekend September 25-27, 2015
familyweekend.iastate.edu

Family activities and entertainment await as you visit your favorite Iowa State student.

YOUR RELATIONSHIP WITH YOUR STUDENT

Things will change between you and your student—it’s part of growing up. Over the next few years your student will define values and beliefs, gain new independence, and explore the possibilities the future holds. The values and lessons you taught them will influence the decisions they make at Iowa State and beyond.

Trust your student—Just because they are not doing what you would in the same situation does not mean they have made a bad decision.

Be patient—Maturity does not happen overnight.

Believe in your student—they need your love and support now more than ever.

Listen—Wait for your student to ask for your opinion or advice.

Remember who you were and the person you were becoming during these years. You didn’t turn out so bad, did you?

SAFETY FIRST

Iowa State is committed to keeping the university community safe. Many services have been implemented to keep your student safe on the Iowa State campus.

ISU Alert notifies Iowa State students, faculty, and staff of potentially dangerous situations. Emergency alerts can be sent to three points of contact including text messages, emails, and phone calls.

ISU Alert complements other forms of emergency notification such as the siren system, university website, public address systems, personal communication, and signage. More information about ISU Alert can be found at isualert.iastate.edu.

The Iowa State Department of Public Safety (DPS) is composed of two divisions—Parking and Police.

The Police Division is the university’s official law enforcement agency and employs state-certified police officers to respond to calls for service 24 hours a day.

A safety escort service through DPS is available for students who do not want to walk alone from 6 p.m. to 6 a.m. seven days per week, when classes are in session.

The HelpVan is available to assist students with flat tires, dead batteries, and empty gas tanks. Services are only available on campus property. The HelpVan operates
from 7:30 a.m. to 3 a.m. Monday through Thursday; 7:30 a.m. to midnight, Friday; and 5 p.m. to midnight on Sunday.

Encourage your student to add 515 294-4444 to their cell phone. By dialing this number an operator will dispatch a safety escort or HelpVan to their location. For information on services provided by the Department of Public Safety visit dps.iastate.edu.

EASE THE TRANSITION

To ease your student’s transition to Iowa State, anticipate topics he/she might need to know more about.

Teach them what they need to know about laundry, balancing a bank account, health insurance, and emergency room visits. Stick to what you think they need to know so you’re not piling it on.

Have your student prepare a monthly budget instead of a semester budget for the first year. Remember to be somewhat flexible during the first semester. Agree to check in with finances on a regular basis to assess how things are going.

Have a conversation with your student about making smart decisions. There’s a lot to do at Iowa State and your student will get to decide how they will spend their free time. You are still influential in their lives—let your student know your expectations when it comes to alcohol, drugs, safety, and other potentially high-risk behaviors. Even if you’ve had that talk, have it again.

MOVE-IN DAY TIPS

Allow plenty of time for moving. Set up the loft and other major things first, and attend to the details after that.

Help your student move in, but don’t take over the set-up of their space.

Bring siblings to help. Seeing where their brother or sister will be living may help them adjust to the absence at home.

Lofts and carpeting aren’t necessities, but most students prefer them.

If you are carrying stuff up five floors to the room, don’t embarrass your student by passing out. Take care of yourself and drink lots of water!

Mail a card early so your student has something waiting in their mailbox on the first day.

THE FIRST SIX WEEKS

The first six weeks of school are crucial for students entering Iowa State. During this time, your student will be making new friends and establishing a connection to the Iowa State campus. Promote the advantages of getting involved on campus. Being connected to campus is one of the most reliable predictors of whether or not a student will stay on campus, succeed in school, and persist to graduation. There are many avenues for students to get involved on campus including residence hall house councils, the Greek community, student clubs and organizations, study abroad programs, and much more.

Encourage your student to stay on campus during the weekends, especially for the first six weeks of classes. There’s so much for students to do and learn about Iowa State. It will help them out both academically and socially if they’re on campus.

Homesickness hits each student at a different time and in different ways. Some students might get homesick right away and for others it won’t hit them until after they return to campus from semester break, or even their sophomore year! Homesickness ranges from your student missing their favorite homemade meal to feeling lonely or depressed. If your child calls you in the middle of the night and begs you to let them come home—listen to their concerns and encourage them to hang in there. Learning to deal with homesickness is an important part of developing independence and with time, the feeling will pass.

STAYING CONNECTED

Technology has shaped our society and given individuals the ability to communicate with friends and family in new ways. Students can now communicate with family through several different platforms including email, Facebook, Skype, or text messages.

Many students are eager to experience independence during the first weeks of school. However, they still want to maintain family ties and the security those ties bring. Set expectations together and in advance. It’s important to realize that your understanding of how best to communicate may differ from your student’s perspective, particularly as they enter into the independence college provides. Be willing to revisit these expectations and make adjustments as needed.

Encourage your student to develop a network of peers, faculty, and staff for advice and guidance. A majority of students do not have any problems adjusting to university life; however, for a few students, it can become overwhelming. There are multiple resources available on campus to help your student through any stressful situation.

During the semester, send an unexpected care package. For holidays that you are not with them, send something appropriate, i.e., plastic pumpkins filled with Halloween candy, Valentines, birthday treats, etc. They love the traditions whether they are home or not.

Students greatly enjoy receiving favorite treats from home. When you send treats send some for your student’s roommate too. That’s how you earn real brownie points. A care package lets them know you are thinking of them, and gives your favorite Cyclone a reason to call and say “Thanks!”

Make sure you are there when your student comes home to visit. Plan to make a special home-cooked dinner or go out to a favorite restaurant. Sharing a meal with family is a great way to catch up before socializing with high school friends.

CONFIDENTIALITY COUNTS

Iowa State considers family members to be very important in each student’s success in college. The university follows the Family Education Rights and Policy Act (FERPA) and Health Insurance Portability and Accountability Act (HIPPA) which can occasionally be confusing for family members who are unaware of the rights given to their Iowa State student by these

MEET ISUPA BOARD MEMBERS

JUAN AND HEATHER

Juan and Heather live in Waukee, Iowa. They have a daughter who is a freshman in the College of Human Sciences at Iowa State. Heather is originally from northwest Iowa and is an Iowa State alum. She loves completing FAFSAs! (Yes, the financial aid form.) Juan was born and raised in Peru and he speaks fluent Spanish. He is employed by ACT. (Yes the test!)
federal laws.

Third party access allows students to share access to some of their personal AccessPlus information with a trusted third party such as a parent or family member. Information and instructions are available at accessplus.iastate.edu. Set up third party access through your student’s AccessPlus account. Now is also a good time to enter the appropriate emergency contact in AccessPlus.

Through links in AccessPlus, the Office of the Registrar can provide certification or proof of enrollment for loan deferments, insurance companies, potential employers, scholarships, schools, and other entities that need your student’s enrollment verified for a particular period of time.

Make sure your student updates their AccessPlus account with local and home mailing addresses and phone number changes. It is important to realize contact information is published in the ISU online directory unless the student suppresses his or her directory information.

As a parent or family member, you may share anything with us that you would like, but the university can share very little without your student’s written consent. If you have concerns or information you would like to share with the university, please contact Student Assistance in the Dean of Students Office at 515 294-1020 or call the Parents’ Advisory Line at 800 772-8546.

More information about FERPA is available at registrar.iastate.edu/policies and HIPPA at health.iastate.edu.

CAMPUS RESOURCES

Familiarize yourself with resources on campus. As a parent, you can be a strategic source of support if you make the appropriate referral to helpful campus resources. You can contact the Parents’ Advisory Line (PAL) at 800 772-8546 with your questions or concerns; or to make a referral to the staff in Student Assistance for any/all concerns.

Academics—Encourage your student to visit the Academic Success Center located in the Hixson-Lied Student Success Center. The Academic Success Center is a collection of services and programs designed to help students reach their academic goals. Academic Coaching, Supplemental Instruction, and Tutoring Services are a few of the resources offered at the Academic Success Center. Visit dso.iastate.edu/asc for more information.

Personal—Student Counseling Service provides prevention, intervention, information, and referral services to Iowa State students. Assistance is available for students coping with relationship problems, low self-esteem, stress, loneliness, depression, cultural differences, sexual assault recovery, eating disorders, trauma and childhood abuse, substance abuse, academic motivations, and other concerns.

Most professional services of Student Counseling Service are provided by the university at no charge to your student. More information can be found at counseling.iastate.edu.

Roommate—Students should talk to their community adviser, hall director, or chapter president (Greek community) if they are having difficulties with a roommate. Students who live off-campus can consult with the staff in Student Assistance for resources and referrals.

✓ CHECK IT!

☐ Be sure your student registered for Destination Iowa State. To register visit admissions.iastate.edu/destination.

☐ Make sure your student has medical insurance and an insurance card.

☐ Teach your student the basics, such as doing laundry and being economical about purchases.

☐ Discuss how you will handle expenses for the year; will you send a monthly allowance or contribute money as needed? Prepare a monthly budget, if possible.

☐ Review finances and talk about how to manage a checking account and debit/ATM card. Also, make sure your student is prepared to respond appropriately to credit card offers.

☐ Talk with your student about what communication will look like. Discuss how often you plan to connect and how best to stay in contact (text messages, email, phone calls, etc.). Be sure to address social media (Facebook, Twitter, etc.) and determine what is appropriate information to be posting online.

☐ Celebrate with your student the excitement that going to college provides. Hint: do this well before move-in day! Plan ahead how you will say good luck and goodbye.

☐ Send a letter or care package that will arrive the day after move-in or the first day of classes!

MEET ISUPA BOARD MEMBER MATT

Matt lives in Olathe, Kansas. He has a son who is a sophomore at Iowa State. A proud ISU graduate with 20 plus years experience in the agricultural equipment industry, Matt and his wife Renee, also an ISU alum, have three children, Mitchell, Nick and Brooklyn.
BOOK REVIEWS

What To Expect When Your Child Leaves for College: A complete guide for parents only
by Mary Spohn

“This easy-to-read book provided a lot of helpful information and “things-to-consider” whether your student will be attending college in their home state or across the country. Spohn covers everything from choosing a college where your student will thrive, things to teach our children before they leave (think laundry, addressing an envelope, tipping in a restaurant, spotting email scams, etc.), to what to expect when they come home for vacations/breaks. She illustrates points with her own stories of sending two sons off to college along with experiences shared by other parents. Having worked in Higher Education for 20+ years, and having sent our son off to ISU, this book provided insight on how we can continue to parent our college student, and better transition our younger child as she prepares for college.”

Kristi Finger; Iowa City, IA, Mother of one ISU student and one high school student

The iConnected Parent: Staying close to your kids in college (and beyond) while letting them grow up.
by Barbara Hofer, Ph.D. & Abigail Sullivan Moore

“Where students may have previously handled the challenges of University life on their own - learning lessons and maturing as a result, many of today’s students turn to their parents for instant answers to daily concerns. This book is an excellent primer for parents of high school or college students on being electronically connected in an age of instant communication. The books looks at the pros and cons of constant communication during these formative years. Parents who read this book will understand being connected is not the same as having a connection.

This book is a great resource as you learn how to stay in touch with your student using today’s devices and social networks without having your son/daughter feel like you’re hovering as a helicopter parent.”

James Lauer; Morton, IL, Father of two ISU students and 2 other adult children

ADHD and the College Student: The everything guide to your most urgent questions
by Patricia O. Quinn, MD

“Iowa State University has an excellent Student Disability Resources office housed in the Dean of Students Office. For students with Attention Deficit Hyperactivity Disorder, Patricia Quinn’s book will help students, parents and families prepare to work effectively with the staff at ISU. Not only is Quinn an expert in ADHD diagnosis and treatments, but she has ADHD and she has parented three children with ADHD through successful college careers. Quinn will not leave any of your questions unanswered as she looks at all of the elements of college life and how the ADHD student manages those issues.”

Teresa Albertson; Ames, IA, Mother of one ISU student and 2 middle school students

You’re On Your Own (but I’m here if you need me): Mentoring your child during the college years
by Marjorie Savage

“This easy-to-read book covers the timeframe from high school graduation to the senior year in college – and beyond. It helps parents understand the boundaries between respecting your student’s independence, and the level of involvement that really is necessary (as well as what is not...). The anecdotes will make you laugh, cry – and probably squirm a bit. This book is on my recommendation list for all parents!”

Lynn Cerra; Wayzata, MN, Mother of one ISU student

TOP TEN TIPS FOR FAMILIES

10. Encourage your student’s connection to Iowa State.
9. Expect communication changes.
8. Know about your student’s rights as an Iowa State community member.
7. Appreciate these summer months.
6. Discuss things to be smart about—money, safety, health, etc.
5. Plan for move-in day.
4. Know who is here to help.
3. Familiarize yourself with key resources on campus.
2. Find a network for yourself through the Iowa State Parents’ Association.
1. Ask questions of and get advice from people who care!

CONNECTING ON CAMPUS—THE FIVE PEOPLE YOUR STUDENT NEEDS TO KNOW

There are five people your student should try to connect with at Iowa State University:

5. Residence hall/Greek community adviser
4. Faculty member
3. Student organization adviser
2. Academic adviser
1. Destination Iowa State Team Leader

MEET ISUPA BOARD MEMBER KRISTI

Kristi is from Mendota Heights, Minnesota. She has a son who is a sophomore in construction and civil engineering with a minor in music at Iowa State. Kristi has a Bachelor of Arts in Economics from Iowa State and is currently a Director of Human Resources.

“As an alum, I am excited that our son chose Iowa State. Iowa State is a great school, beautiful campus and I’m proud to support the university.”
A pull-out map of campus is bound in the center of this handbook.
Traditional residence halls, suites, and apartments can be found on campus. Where you can live will depend on your age.

The Department of Residence administrative office is located in 2419 Friley Hall. You can stop by the office, call 515-294-2900, email housing@iastate.edu or you can visit housing.iastate.edu for more information.

What happens on residence hall move-in day?
You will be assigned a move-in day. When you get to campus, signage will direct you to your residence hall. Staff will be on hand to help you park as close to your building as possible. A group of student volunteers, the Move In Crew, will also be available to help you carry belongings to your room. Once your car is unloaded, staff will direct you to longer term parking so others can get close to unload their cars and you and your family can spend the day unpacking and organizing your room.

You may want to bring a cart to help move your belongings. It’s also important to be patient. There may be a short wait in the parking lot as well as a brief wait for elevators in some buildings. Please follow the process the Department of Residence has in place to help make move-in day a smooth experience for everyone.

Greek community options
The Greek community consists of approximately 15 percent of the Iowa State undergraduate population. More than 60 fraternities and sororities make up the Greek Community and are divided among four governing bodies including the Collegiate Panhellenic Council (16), Interfraternity Council, (31), Multicultural Greek Council (9) and National Pan-Hellenic Council (7). Our award-winning Greek Community and individual fraternities and sororities are recognized national for the quality experience they provide to our student members.

The pillars of the Greek community include:
- Scholarship
- Leadership
- Philanthropy and community service
- Friendship

These values are the focus of our community. Greek students have opportunities to enhance their academics through programs and scholarships provided by their local or national organization. Students who are part of the Greek community graduate at a higher rate (77.6% six-year rate) than the All-University rate (69.4% six-year rate) and the all-Greek GPA (3.08 spring 2014) is consistently higher than the all-University GPA (3.00 spring 2014). Not only do Greek students enrich their classroom and extracurricular experiences at Iowa State, but they become part of an experience that will influence their lives for years to come.

Members of the Greek community are active in the Iowa State, Ames and greater Iowa communities providing services and donations to companies including the United Way of Story County, Special Olympics of Iowa and Ames community schools. The Greek Community donates over 50,000 hours of community service and over $200,000 through philanthropic endeavors each year.

Greek students are leaders within their own fraternity or sorority, in the Greek community, and on campus. Being Greek provides avenues of opportunities like no other. Chapters range in size from five members to 157 members which provide students an opportunity to connect with students in a smaller setting. These friends are not just for four years, but for many years through the alumni experience.

Of the 63 fraternities and sororities on campus, 40 have chapter houses which provide housing for approximately 1,800 undergraduate students. 23 chapters
✓ CHECK IT!
Please check off each item during your orientation visit:

☐ Take math and/or English placement assessments, if directed by your college.

☐ Obtain your ISUCard.

☐ Sign up for your Net-ID (Iowa State email account), if not done prior to orientation.

☐ Meet with your academic adviser to discuss the requirements for your degree program.

☐ Discuss with your academic adviser the possibility of taking test-out exams for subjects in which you have a strong background.

☐ Select appropriate courses for the semester.

☐ Register for classes.

☐ Find answers to your questions about the university billing system, fee payment, and student financial aid.

☐ Learn about residence halls, fraternities, and sororities.

☐ Discover campus resources, such as tutoring and counseling, by attending orientation sessions.

☐ Register for Destination Iowa State.

☐ Get your questions answered.

do not have houses, but still provide the same scholastic, service and social opportunities for their members. Greek Community houses are an excellent living option. These houses are similar to that of a private residence and include a living room, kitchen, den, laundry, and study area. The average cost of living in a fraternity house is very comparable to the residence halls with an average cost of $3,700 per semester. This cost includes room, board and membership dues.

Men who join a chapter with a house their freshman year may have the option to move directly into a fraternity house at the beginning of the academic year and typically continue to live there throughout their time at Iowa State. First-year women who join a sorority with a house generally live in the residence halls their first year of membership and move into the sorority house during their sophomore or junior year.

Women who are interested in joining a one of the 16 Collegiate Panhellenic Council sororities are encouraged to participate in Formal Recruitment held the week before classes begin each fall. Men interested in one of the Interfraternity Council fraternities participate in an informal recruitment process and are encouraged to check out fraternities over the summer before the start classes at Iowa State. The Multicultural Greek and National Pan-Hellenic Councils participate in intake (recruitment and initiation) year-round and most require an established Iowa State GPA to join. Any student is welcome to join the Greek community at any time at Iowa State. Students who are interested in joining should contact the Office of Greek Affairs or visit the website for more information.

Professional staff and graduate students in the Office of Greek Affairs work with student leaders, members and chapter advisers and provide advising, programs, services and leadership opportunities including a for-credit Greek Leadership Class, Greek Alternative Spring Break and numerous student leadership clubs.

For more information:
- Visit greek.iastate.edu
- Call 515 294-1023
- Follow on Facebook: Greek Community- Iowa State University; Twitter: @ISUGreek; tumblr: isugreekcommunity.tumblr.com; Pinterest: Iowa State Greek Community

**Off-campus options**

Students are encouraged, but not required, to live on campus. Information about off-campus living options can be found in the Iowa State Daily, Ames Tribune Classifieds, or at amesrent.com.

**WHEN DO I PAY MY UNIVERSITY BILL?**

**When do I get a university bill (UBill) and when is it due?**

Billing is done on a semester basis. Your UBill will be available on AccessPlus on August 1 for the fall semester and will be due by August 20. Your UBill for the spring semester will be available January 1 and due by January 20. An email will be sent to your ISU email address on the first of each month that activity occurs, notifying you that your UBill is available. Electronic notification (email) will be the official manner in which the university communicates this information. You must have a Net-ID (ISU email address) to receive your electronic notification.

It is possible for you to create a third party account for viewing access to selected confidential information, including but not limited to your UBill. It is also possible to have a copy of your bill mailed to a third party; authorize the release of this and supply an address on AccessPlus. A $8.00 fee per semester will be charged to your account for the processing and mailing of one additional billing statement.

**What are my payment options?**

Account balance: Submit payment for the balance in full by the first payment due date of each semester.

Deferred billing plan: This plan offers the option of making minimum payments for the first three months of each semester. Submit at least the minimum payment (as indicated on your UBill) by the first due date of each semester to enroll in this plan. There is a deferred billing fee of $20 per semester associated with this option. You will be automatically enrolled in this plan if you do not pay the account balance in full*.

* If you do not make at least the minimum payment by the first due date of each semester, the balance will be accelerated and a finance charge assessed.

Monthly payment plan: This plan offers the option of paying for both fall and spring semesters over the period of 12, 11, 10, or 9 months. Enrollment for this plan is offered through AccessPlus April 1 through July 15 for the upcoming school year. A monthly debit from a checking or savings account for the budgeted amount will occur on the 20th of each month. A $50 enrollment fee will be included with
your first payment. To enroll, click on “Account/UBill” and then “Monthly Pmt Plan” in AccessPlus.

For more information or to enroll in any of these payment plans, contact the Accounts Receivable Office at 0880 Beardshear Hall (515 294-7388), or visit ubill.iastate.edu.

If the minimum amount due is not paid by the deadline shown on the UBill, a finance charge equal to one percent of past due charges will be assessed. In addition, if you do not pay at least the minimum by the due date, you will no longer be allowed to use the deferred billing plan for the semester, and the entire amount of your bill will be due at once. If your account becomes delinquent your registration for the next semester may be delayed.

Fee payment
Tuition, fees, on-campus housing, meal plan, and various other university charges are billed to students through the Accounts Receivable Office via the UBill. On AccessPlus, the Account/UBill page has a UBill option that shows real time activity. You may also view the most recent 12 months of prior statements on the Prior Statements option of the Account/UBill page. An email is sent to the student’s ISU email address on the first of each month reminding them that they need to review their UBill on AccessPlus. It is the student’s responsibility to ensure that the university has the correct email address and to regularly check their Iowa State email account.

Students who are unable to use AccessPlus to view their bill or who do not receive a billing statement before the term begins should contact the Accounts Receivable Office to learn the amount of their account balance due. Failure to view their account in AccessPlus or receive a billing statement will not exempt students from late penalties or from having a hold placed on their registration.

What are the accepted payment methods?
Pay bill online: Elect to pay the UBill with a safe and secure direct debit from a checking or savings account in AccessPlus.

Drop box: Take your personal check or certified funds payment* to the drop box located behind the Student Answer Center on the ground floor of Beardshear Hall.

Mail: Mail your personal check or certified funds payment* (referencing student name and university ID number) to:
Iowa State University
Treasurer’s Office
1220 Beardshear Hall
Ames, IA 50011-2044

* Credit/debit card payments are NOT accepted for UBill payments.

Withdrawal date: Student pays:
Before first day of term 0%
Days 1–5 (of term) 10%
Days 6–10 25%
Days 11–15 50%
Days 16–20 75%
After day 20 100%

For more information or instructions on canceling registration or withdrawing visit registrar.iastate.edu/students.

NOTE: All policies, procedures, fees, and charges are subject to change at any time by appropriate action of the faculty, the administration, or the Board of Regents, State of Iowa.

What if I have financial aid coming?
You will receive your financial aid in installments, generally half at the start of fall semester and half at the start of spring semester. You can view your bill electronically via AccessPlus. In addition to your U-Bill charges, the financial aid that is available to help pay your bill will also be listed. College Work-Study funds will not be listed on the U-Bill as they are paid directly to students as they earn the funds by working in a qualifying position on or off campus.

Before financial aid can be applied to your U-Bill balance, you must authorize the release of your financial aid via AccessPlus. You will authorize your aid once for your entire enrollment.

There may be other steps you need to

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**WHAT ARE MY ESTIMATED EXPENSES PER SEMESTER?**

**Differential tuition**
In addition to the basic tuition charges provided in the adjoining table, students who are enrolled in certain majors are also assessed an additional tuition differential. More information is available at registrar.iastate.edu/fees.

**Late registration fee**
The Friday prior to the start of classes is the last day to initiate registration for that semester without a late registration fee. Beginning the first day of classes, undergraduate students are assessed a late registration fee of $20.

**Special course fees**
Possible fees may include consumable materials, other lab fees, or field trip fees.

**2015–2016 Direct Expenses (Per Semester)**
Below is the estimated cost of attendance for the 2015–2016 academic year for full-time students (12 or more credits). For up-to-date information on tuition and fees, visit registrar.iastate.edu/fees.

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<th>Out-of-State Resident</th>
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</tr>
<tr>
<td>Activity, Services, Building and Rec Fee</td>
<td>323</td>
<td>323</td>
</tr>
<tr>
<td>Residence Hall Room and Board</td>
<td>4,035</td>
<td>4,035</td>
</tr>
<tr>
<td>(double occupancy; 14 meals/week dining plan)</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$7,903</strong></td>
<td><strong>$14,463</strong></td>
</tr>
</tbody>
</table>

*Students majoring in agriculture systems technology (juniors and seniors only), industrial technology (juniors and seniors only), and architecture (students in professional program only)—years 2–5—are assessed an additional tuition differential. Students in all majors in the Colleges of Business and Engineering (juniors and seniors only) are also assessed an additional tuition differential.

Note: Tuition and fees are subject to change without notice, in accordance with regulations of the Board of Regents, State of Iowa.

**Study abroad**
In addition to program fees, students participating in study abroad experiences also pay all mandatory fees including the computer fee, activity services and building fee, health fee, and health facility fees.

These figures illustrate amounts that students pay directly to the university. However, students also need to plan for the cost of books, personal expenses (clothing, transportation, laundry, health care), and extra fees for class materials.
take to secure your financial aid, and these steps are listed on the "Aid Status" page within the Financial Aid menu in AccessPlus. It is important to regularly check the status of your financial aid to ensure all necessary steps are completed for a timely financial aid disbursement.

After your U-Bill is paid in full, any excess financial aid is released to you for books, supplies, or other educational expenses. Excess funds will be direct deposited into your checking or savings account you designate for direct deposit via AccessPlus. Any excess funds from a Federal Parent PLUS loan will be mailed to your parent unless your parent authorizes the refund go to you.

How are scholarships handled?
Scholarships are considered financial aid and will apply to your U-Bill. If you receive a scholarship check directly from a scholarship provider not affiliated with Iowa State, you must report it to AccessPlus by selecting “Report Additional Aid” from the Financial Aid menu and send the check to the Office of Student Financial Aid. Scholarship checks can be mailed to the following address:
Office of Student Financial Aid Scholarship Unit
0210 Beardshear Hall
Ames, IA 50011-2028

Please be sure to endorse the back of the check and write your University ID number below your signature.

Unless the donor specifies otherwise, all scholarships in the amount of $500 or more will be split evenly between fall and spring semesters. If you have questions about your outside scholarships, please contact the scholarship donor directly.

Aug. 18 Disbursements of fall aid begins
Nov-Dec Begin searching and applying for scholarships for 2016-2017
Dec Students receive FAFSA renewal reminders from the US Dept of Education for 2016-17
Jan. 5 Disbursement of spring aid begins
Mar. 1 Priority deadline for 2016-17 FAFSA

Handling credit cards, loans, and lines of credit
Many students come to campus unprepared to manage the large amounts of financial aid they receive and the easy access to credit. Some may feel the need for general personal finance counseling and guidance. The Student Loan Education Office offers free financial counseling to students to address those concerns. Students can visit one-on-one in a confidential environment regarding student loan borrowing, budgeting, money management, identity protection, credit, or debt concerns.

Students can contact the Student Loan Education Office for more information online at www.financialaid.iastate.edu/slmo, by phone at 515 294-0677, email loaneducation@iastate.edu, or in person at 0680 Beardshear Hall.

How can I find out about part-time jobs?
All students have access to a Student Job Board via AccessPlus. Employers from across campus and the local community can notify the Student Employment Center of any job openings. Students can view and apply for these jobs in AccessPlus.

Should I open a checking account in Ames?
You need to decide how to handle your personal finances. You may elect to open a local checking or savings account or to maintain an account in your hometown. Out-of-state students may find it easier to cash checks if they have local accounts. There are automatic teller machines on campus and in the Ames community that are connected to numerous banks.

Where do I buy my books, and when?
Textbooks may be purchased at the Iowa State University Book Store in the Memorial Union. You may purchase your books prior to classes starting or after they have begun. Receipts are required for returns, which must be done within the allotted return time period.

HOW DO I GET AROUND CAMPUS?

Pedestrian
Iowa State is a largely pedestrian campus. Walking on campus is the primary method of travel, particularly for students who live on or nearby campus.

Bus
CyRide, the Ames public transportation system, is recognized as one of the safest and most effective systems in the country. CyRide, funded by the city of Ames, Iowa State University, and the Iowa State University Student Government, provides bus service on campus and throughout the entire Ames community.

Bus service includes: fixed routes, free campus circulator routes, and free weekend late night service. Iowa State students paying tuition can ride any CyRide service free by showing their ISU student ID card to the driver.

For route information, call 515 292-1100 or visit cyride.com. Like CyRide on Facebook at facebook.com/cyrideride or follow CyRide on Twitter at twitter.com/cyrideride to receive additional service information.

Taxi
Ames Taxi can be reached at 515 232-1343. Nighthawk Cab is another option, and can be reached at 515 203-0423.

Bicycle
There are bicycle paths on campus, and Ames has a network of bicycle paths that access the campus, all major retail areas, and community residences. Any bike ridden on campus must be registered with the Department of Public Safety (DPS) Parking Division. Registration is free, and if a bike is lost or stolen, it will be a way to identify the proper owner. Visit parking.iastate.edu/permit/bike to register your bike.

Students are required to follow the university bicycle traffic regulations and to park and lock their bicycles in the bicycle racks provided on campus. Bicycles may not be taken inside any university building except those authorized by the Department of Public Safety.

Locks, chains, and cables deter theft of your bicycle. Always lock your bicycle to a bike rack. Anchor both wheels and the frame with your chain, cable, or quality lock. Insurance is a good investment. Most homeowner’s and renter’s insurance policies will cover the bicycle and lock.

If your bicycle or any other property is stolen, contact the university’s Department of Public Safety immediately. Having your bike or other valuables registered with DPS will increase your chance of having stolen items recovered.

Roller skates, roller blades, and skateboards
Roller skates, roller blades, and skateboards are permitted on most campus sidewalks, but they are not allowed on or in university structures, steps/stairs, or on planted, grassy, or seeded areas.

Bring a car to campus
All students who bring a car to campus are required to register their vehicles with the Department of Public Safety Parking Division, 27 Armory. Students may visit the Parking Division website for rules, regulations, and updates. There is no charge for students to register a vehicle with the university. However, there is a charge for parking permits for students living in the residence halls, and there
is designated student parking for each residence hall complex.

Students who live within the Ames city limits are not allowed to use the campus parking lots during the week. All areas available for parking on campus have signs explaining the restrictions for the parking lot/space. Restrictions apply from 7 a.m. to 5:30 p.m., Monday through Friday, unless otherwise posted. Temporary permits are issued to accommodate special circumstances.

If you have specific questions about operating a motor vehicle on campus and/or about parking, contact the Parking Division at 515 294-3388.

If you have trouble with your vehicle, the HelpVan, a free service of the Department of Public Safety Parking Division, assists motorists on campus when classes are in session. The service is available from 7:30 a.m. to 3 a.m., Monday through Thursday; 7:30 a.m. to midnight, Friday; and 5 p.m. to midnight on Sunday. Call 515 294-4444.

HOW DO I GET HOME?

Car
Ames is centrally located and well-served by ground transportation. North-south Interstate 35 passes through Ames and intersects east-west Interstate 80 just 25 miles south of Ames.

New Student Programs chartered bus trips
The Office of New Student Programs sponsors a chartered bus for students living in the Chicago-land or Minnesota/Minneapolis areas to get home for extended breaks. More information can be found at admissions.iastate.edu/orientation/bus_trip.

Bus
Jefferson Bus Lines and Burlington Trailways serve the Ames area. The Ames Intermodal Facility is located on Sheldon Avenue (Lot 60). Visit jeffersonlines.com or burlingtontrailways.com for schedule information.

Plane
The closest commercial airport is the Des Moines International Airport, located 45 minutes south in Des Moines. Driving directions to the Des Moines International Airport can be found at dsmairport.com.

Public transportation to and from the airport can be arranged through the following businesses:
- Executive Express (888 522-9899)
- Ames Taxi (515 232-1343)
- Nighthawk Cab (515 203-0423)
- Des Moines International Airport (515 256-5100)
- Farley’s Limo in Boone (515 432-6043)
- Smithson Limousine Service in Des Moines (515 285-6346)

WHAT IF I NEED MEDICAL ATTENTION?

Student health center
Iowa State University Thielen Student Health Center is staffed with physicians, advance registered nurse practitioners and highly-trained medical professionals available to see you for your primary health care needs.

Student Health specializes in students. We understand the unique needs of students – things like offering more same-day and next-day appointments than traditional family practice clinics and helping you transfer prescriptions back to your hometown pharmacy during breaks. We offer an inclusive, nonjudgmental environment for our diverse student body.

Health Requirements
Health requirements include:
- All students must show proof of immunity to measles (rubeola).
- International students must complete tuberculosis screening
- Students living in residence halls must acknowledge receiving information on the availability of a vaccine to help protect against bacterial meningitis.
- First-year students must complete online prevention education

View all mandatory health requirements at CyconeHealth.org/new and submit your immunization records online through Access Plus.

Health Fee
All students enrolled in five or more credit hours are assessed the mandatory health fee each semester. The health fee enables the availability of high quality and accessible health care to the ISU student community by helping support the overall costs of the health center. The health fee is not health insurance.

Thielen Student Health Center receives no funding from the state of Iowa and relies on the health fee for approximately 50% of its operating budget. The remainder of the funding needed to operate the health center comes from charges for medical services and procedures, medications, x-rays, and lab tests.

Billing Your Insurance
If a student has health insurance information on file with the clinic, Student Health will bill the insurance company for any charges that the student incurred while at the health center. Keep your current health insurance information on file with the health center, so that charges will be billed properly. Any charges that are not covered by the insurance company will be transferred to the student’s U-Bill.

Health insurance varies drastically not only by health insurance carrier, but also by plan. We highly encourage students to check with their insurance provider ahead of time to ensure they will cover any charges for the visit to Student Health.

Emergency & After-Hours Care
When the clinic is closed, Student Health voicemail provides students with the option to speak with a 24-hour nursing triage call center for guidance on self-care and advice on emergencies.

Emergency services are provided by Mary Greeley Medical Center. MGMC is located just two miles from campus at 111 Duff Avenue, Ames. Students needing emergency medical services should call 911. Information on the medical center can be found at mgmc.org.

The McFarland After Hours Care Clinic provides care for acute, non-emergency health problems or injuries that require immediate attention. After-hours services are available during evenings and weekends by appointment only. Locations and hours can be found at mcfarlandclinic.com.

Health and dental insurance
The Student and Scholar Health Insurance Program (SSHIP) is available to all students, their spouses or domestic partners, and their dependents. A separate dental insurance program is offered through Delta Dental of Iowa.

Policy descriptions may be obtained at hrs.iastate.edu/sship or by contacting the SSHIP office at 515 294-4800 or 3810 Beardshear Hall.

Health insurance plan
Iowa State offers a student health insurance plan administered by Aetna Student Health and underwritten by Aetna Life Insurance Company. For more
CHECK IT!

Please check off each item after your orientation visit:

☐ Explore AccessPlus.
   • Verify ISU Alert information
   • Add emergency contact information
   • Decide on a professional user name and register for your Net-ID (Iowa State email account) and register your Net-ID
   • Select meal plan with ISU Dining
   • Update mailing address and telephone number for accuracy and select privacy options
   • Submit all final transcripts of high school and/or college credit earned during high school to the Office of Admissions
   • Review class schedule for accuracy and room locations
   • Watch for university billing statement (message will be sent to your Iowa State email address)
   • Verify financial aid status
   • Return required forms
   • Review housing assignment and roommate information
   • View move-in details

☐ View immunization requirements at CycloneHealth.org and submit your immunization records on AccessPlus.

☐ Contact your roommate to get to know each other and coordinate what to bring to campus. For questions about your residence hall room assignment, call 515 294-2900.

☐ If you change your mind about your major, contact either your college office or the Office of Admissions in 100 Enrollment Services Center, 515 294-6836.

☐ Watch for information from the Department of Public Safety Parking Division about obtaining a parking permit for a vehicle or motorcycle.

Information, visit hrs.iastate.edu/sship or contact Aetna Student Health at 800 466-2381 or 515 294-4800.

Dental program
Affordable dental coverage for both routine exams and emergency care is available through Delta Dental of Iowa. With the largest dental provider network in the nation, this plan covers student oral health needs in Ames, at home, or wherever it’s needed with coverage in all 50 states. For more information, contact Iowa State personnel at 515 294-4800 or visit www.hrs.iastate.edu/sship. Contact Delta Dental directly at 800 544-0718.

Where can I go for help with personal problems?
For almost any question, your academic adviser is a good place to start, because they can refer you to the most appropriate service on campus for help.
You could call the Dean of Students Assistance Office at 515 294-1020. You can visit the Student Counseling Service on the 3rd floor of the Student Services Building M–F from 8 a.m. to 3 p.m. for a walk-in appointment. More information about the Student Counseling Service is available online at counseling.iastate.edu.

Student Disability Resources
Student Disability Resources (SDR) coordinates support services students may need in order to reach their fullest academic potential. As part of the Dean of Students Office, SDR staff serves as a resource within the university community for students with disabilities and their instructors. SDR staff determines eligibility and coordinates reasonable accommodations, provides advocacy, information, support, counseling, education, referral, and awareness to students, faculty, and staff. For more information, call 515 294-7220, email accommodations@iastate.edu, or visit dso.iastate.edu/dr.

WHAT IF I HAVE AN EMERGENCY?
Many students unexpectedly face difficult times during college, be it for academic or personal reasons. Unexpected life events, personal crises, or other difficulties can interfere with college success. The Student Assistance staff in the Dean of Students Office can guide you to the appropriate campus or community resources.

The staff in student assistance is available to work with students and families to navigate the challenges students may encounter at Iowa State University. The information on our website provides helpful information about how to respond to some of the more common issues students might experience. We also help with resolving financial concerns, mediating off campus roommate issues, understanding ISU policies or general problem solving strategies.

This website offers basic information; however it is typically helpful to talk one-on-one with a Student Assistance staff member. The Student Assistance and Outreach staff is available to meet from 8am-5pm Monday through Friday. To schedule an appointment, stop in to the Dean of Students Office (1010 Student Services Building), email dso-sas@iastate.edu or call our office at 515-294-1020.

Emergency Notifications
When students are absent due to a crisis situation or unexpected illness and unable to contact their individual instructors directly, the Dean of Students Office can send out an Emergency Notification.

What is an Emergency Notification?
• An email notification from the Dean of Students Office to a student’s faculty members and academic advisers. A copy of this message is sent to the student as well.
• An announcement that an emergency situation (hospitalization, accident, death in the family, etc.) prevents students from contacting instructors directly and may also prevent them from fulfilling academic responsibilities.
• A source of information so faculty can anticipate the absence and, sometimes, know when to expect the student to return to class.
• A written reminder that students should work directly with instructors to determine how to complete any missed course work during the absence.

Each instructor has the authority to make decisions about students’ absences and how the absence will affect students’ grades. The Dean of Students staff encourage faculty to keep in mind that students who utilize the emergency notification service are typically recovering from a crisis and would benefit from appropriate consideration.
WHAT WILL I NEED AT IOWA STATE?

What you might want to bring to Iowa State:
- Orientation manual
- ISUCard
- Class schedule
- Medical insurance card
- Backpack
- Study lamp
- Fan
- School supplies
- Clothing hangers
- ISU Pets other than fish
- First-aid kit and thermometer
- Umbrella
- Small tool kit
- Bicycle, if desired, with quality lock
- Bedding (extra long twin sheets)
- Halogen lamps
- Shower flip-flops
- Toiletries and shower caddy
- Towels
- Coax cable for television
- Ethernet cable

What not to bring to campus:
- Firearms/weapons
- Halogen lamps
- Air conditioners
- Candles
- Pets other than fish
- Wireless routers

For more information, visit housing.iastate.edu/life/bring.html.

Additional notes
Students have access to computers throughout campus. If you choose to bring a personal computer, all residence halls and Frederiksen Court have wireless internet access. Bringing your own wireless router is prohibited because it slows the entire wireless system. You can also plug directly into the data jack into your room giving you access to the campus network and Ethernet. Extension cords must have an overload switch.

WHAT CHANGES CAN I EXPECT?

College represents a major change for you and your family. It can be challenging to move away from your family and friends, and it’s not always easy to adjust to the new experiences of college life. Being prepared and knowing what to expect will help you make a successful transition.

In college, you’ll gain new independence, make many decisions and have new responsibilities. Most new students experience periods of uncertainty as well as emotional highs and lows. It takes time to meet new people and adjust to your new way of life. But, there are many resources on campus to help you make a successful transition.

When you enroll at Iowa State, you become a member of the Iowa State community with rights and responsibilities. In the policy library (policy.iastate.edu), you will find the student conduct code that describes your obligations as a member of the university community.

Anticipating change
Change is inevitable and growth is optional. The changes you experience will depend upon who you are when you enter college.

You will get out of college what you put into it. We encourage you to make the most of your college opportunities.

Living with your roommate
One of your first adjustments will be learning how to live with a roommate. Something you will want to discuss is developing a roommate agreement that includes sleep and study habits, sharing responsibilities in your room/apartment, and views about sex, alcohol and other drugs. Your Community Adviser (CA) can help you create this agreement. Plan to negotiate and compromise about cleaning, guests and other issues. If you can’t resolve a problem, a third party like your CA can help.

Making new friends
It’s easier to make new friends when you take the first step. Get to know your neighbors and introduce yourself to others in class or in dining centers. Attend campus events and get involved in clubs, organizations and activities. Getting involved is a great way to meet others and becoming part of the Iowa State community.

Making responsible decisions
When you arrive on campus you will be taking on new responsibilities and making many decisions for the first time. One area you will make decisions about is alcohol use. It is your responsibility to know the law and university regulations regarding substance use. In Iowa, it is illegal to possess or consume alcoholic beverages if you are under the age of 21.

At Iowa State, underage drinking is always prohibited.

The Policy Library provides complete information on the university’s regulations regarding alcohol. There are many negative consequences resulting from alcohol abuse. Alcohol accounts for most of the student conduct violations and law-related problems in Ames and on campus.

The Iowa Smokefree Air Act prohibits smoking on university grounds. Iowa law allows imposing a civil fine of $50 to individuals in violation.

Think before you act. Know your own values and live by them. Make decisions that are best for you. And remember, there are plenty of other students with similar views.

Having an open mind
Come to Iowa State with an open mind. Meet people from other cultures and backgrounds, participate in cultural and educational events on campus, and enjoy the activities of college life.

We count on each new student to help us maintain Iowa State’s long-standing tradition of respect for all individuals and freedom of thought. We expect and urge all students to conduct themselves with maturity and use good judgement while pursuing their studies at Iowa State.

HOW CAN I GET INVOLVED?

Iowa State has more than 800 recognized organizations for students to join. Categories include: councils, academic, Greek, honoraries, media, military, multicultural, music/performing arts, political, sports/recreational, religious, service, and special interest.

Students who get involved have the opportunity to develop skills in team working, conflict management, budgeting, marketing, and event planning, as well as make many professional and personal contacts. In each of these organizations you can become a part of a group with similar interests, which helps you belong to Iowa State.

Why should I get involved?
Here are some facts about the value of involvement:
- Organizations help you meet people and make friends.
- Students who become involved in student clubs and organizations are more likely to graduate.
- You develop friendships that last.
You can make a connection with a faculty or staff adviser.

- Contributing to your community provides satisfaction and a sense of purpose.
- You develop skills that will help you fulfill civic and social responsibilities in the future.
- Skills learned through organizational experiences are helpful in getting your first job and advancing in your career.
- Employers tell us they value the leadership skills of Iowa State graduates.

**How can I find out about all the opportunities at Iowa State?**

Plan to attend ClubFest in early September on central campus. Representatives of over 250 clubs and organizations will be available to tell you about their activities.

Stop by the Student Activities Center in the East Student Office Space, Memorial Union first floor. The staff can give you information and advice about the clubs, organizations, and activities for students at Iowa State.

If you can’t stop by, click “Search Student Organizations” on the Student Activities Center’s website at sac.iastate.edu. For more information call 515 294-8081 or email sac@iastate.edu.

**How do I find shopping, dining, recreation, arts, and entertainment in the community?**

Attend WelcomeFest on Wednesday, August 26, 2015, in the Durham Great Hall, Memorial Union. Close to 100 Ames businesses, community organizations, and Iowa State departments will be available to answer your questions about what to do in Ames. Make sure to bring a bag to collect all the great freebies and giveaways.

**TALK LIKE AN IOWA STATER**

It’s important to know the “lingo.” Here are some terms you will use frequently.

- **Academic adviser**—Faculty or staff from your academic department assigned to help plan your academic career.
- **Academic probation**—Issued when a semester GPA is less than 1.00 or if a semester GPA has been less than 2.00 for two consecutive semesters. Students who have attempted or earned 75 credits or more will be placed on probation if their cumulative GPA is less than a 2.00. Students on probation are required to develop an academic improvement plan in consultation with their academic adviser. Students on probation who do not earn at least a 2.00 semester GPA will be dismissed from the university.
- **Academic Success Center**—The Academic Success Center (ASC), located in the Hixson-Lied Student Success Center, is a collection of services and programs designed to help you reach your academic goals. These services include Academic Coaching, Psych 131, Supplemental Instruction, and Tutoring Services.
- **Academic warning**—Issued when a fall or spring semester GPA is between 1.00 and 1.99 and the student was not on academic probation or academic warning at the beginning of the semester. Students on warning are required to develop an academic improvement plan in consultation with their academic adviser.
- **AccessPlus**—Information system available online. You may register for classes, pay your university bill, and access university and personal information, such as current term schedules, grades, and financial aid status.
- **Add/drop slip**—Pink, multipage form that allows undergraduate students to add or drop classes, change sections, alter number of credits, waive restrictions, or select pass/not pass option. Obtained from your academic adviser.
- **ALEKS**—Located in a student’s AccessPlus account, ALEKS (Assessment and Learning in Knowledge Space), is a web-based assessment and learning system used to determine course placement in math for new students.
- **Audit**—To enroll in a course without receiving credit for it. Does not count toward full-time enrollment.
- **Blackboard Learn**—A web-based system that allows faculty to create websites for courses that enhance or deliver course instruction. As a student, you have access 24/7 to support materials such as syllabi and assignments, links to web-based materials, discussion boards and chat rooms, and online quizzes.
- **CA**—Community Adviser. Undergraduate student who advises and develops community programs within each residence hall house.
- **Catalog, Iowa State University**—Official university online publication (catalog.iastate.edu), which includes information about degree programs in all colleges, residency requirements, financial aid, and course descriptions.
- **Classification**—Student’s status in the university: freshman (0–29 credits), sophomore (30–59 credits), junior (60–89 credits), senior (90+ credits).
- **Clickers**—A standardized student response system used in some courses at Iowa State. Clickers are used to create interactive presentations and can also be used to take attendance, provide instant feedback for both students and instructors, collect students’ performance data, and manage students’ grades electronically. Clickers can be purchased through the Iowa State University Book Store.
- **College**—Division of the university organized around similar disciplines (subject matter) and/or a common goal. Iowa State has six undergraduate colleges: Agriculture and Life Sciences, Business, Design, Engineering, Human Sciences, and Liberal Arts and Sciences.
- **Contact hours**—Number of hours actually spent in class each week (lecture hours + lab/studio hours). May be more than the number of credits a student is taking.
- **Conversations**—This dining center located in the Oak-Elm residence halls offers meal bundles and a la carte breakfast in the mornings and all-you-care-to-eat service for lunch and dinner.
- **Credit or credit hour**—Unit earned toward a degree. Each course has a certain number of credits. Most courses are worth three credits.
- **Curriculum**—Program of study within a specified discipline, such as mechanical engineering or elementary education. The word “major” is commonly used instead of “curriculum” to describe the academic focus of all the degree programs.
- **Cyclone Aides**—Undergraduate student leaders who facilitate new student programs throughout the year.
- **CyMail**—One way of checking email at Iowa State, cymail.iastate.edu.
- **CyRide**—Bus system for the City of Ames, jointly funded by the city, Iowa State, and the Iowa State University Student Government. Iowa State students ride fare-free.
- **Dead week**—The last week of classes before the final exam week of a semester. Meetings and activities for students are usually not scheduled during dead week.
- **Degree audit**—Individualized report on your academic progress toward a specified degree. Your degree audit can be viewed on AccessPlus.
Degree—Title conferred to you by the university upon completion of a program of study. Examples: B.A., B.S., B.F.A., B.L.A, B.L.S., B.Arch.

Destination Iowa State—Welcome event for all new freshman and transfer students before the start of classes each semester.

Destination Iowa State Team Leader—Undergraduate student leaders who interact with and mentor new students during the August Destination Iowa State.

Elective—Course you choose to take. Each degree program has an elective portion which allows you to study courses different from or related to the ones in your major. Some students use electives to add a minor or certificate to their degree programs or to complete requirements for another major.

Emergency contact—The individual students provide on AccessPlus that can be contacted in case of emergency.

GPA—Grade point average.

Greek—Student who is a member of a fraternity or sorority.

HD—Hall director. A professional staff member who supervises a residence hall.

Help session—Special class session arranged by the instructor (usually prior to a test).

House—A residence hall community, often comprised of one or two floors.

Hub—Common meeting place on central campus for conversation, studying, a meal at the Grill & Café, coffee or other beverages at Caribou Coffee, or a snack from the vending machines.

ISSO—The International Students and Scholars Office (ISSO) assists international students and scholars with maintenance of their immigration status, U.S. employment regulations, and provides support with social, cultural, financial, and personal concerns.

Iowa State email/phone directory—Directory (info.iastate.edu) lists your personal contact information as well as faculty, staff, departments, and other students. Your information will be public unless you go onto AccessPlus and suppress your information.

Iowa State University Student Government—Iowa State University Student Government legislates and administers student policies and provides services needed by students.

ISU Alert—The ISU Alert system quickly alerts Iowa State students, faculty, and staff of potentially dangerous situations.

Emergency alerts can be sent by text message, email, and/or phone. ISU Alert complements other forms of emergency notification, such as the siren system, university website, public address systems, personal communication, and signage.

ISUCard—University identification card. It is also your library card and your access card for university services and buildings.

Learning community—Opportunity for students to develop an academic and social network with other students who have similar academic goals or interests. Students in a learning community may take a common set of courses together during their first semester or first year and/or live in the same area of a residence hall.

LGBTSS—Lesbian Gay Bisexual Transgender Student Services (LGBTSS) is a safe space for all members of the university community to explore aspects of sexual orientation and gender identity/expression in an open and non-judgmental atmosphere.

Major—Set of specified courses within a broad curriculum. For example, English is a major in the liberal arts and sciences curriculum offered by the Department of English. The word ‘major’ is commonly used instead of ‘curriculum’ to describe the academic focus of all of the degree programs.

MAP—Works—MAP-Works is an online assessment for all new freshmen. The results provide personalized academic and social success strategies and resources.

Midterms—Notification of less than satisfactory progress in a course. Midterm grade information will be available through AccessPlus. Instructors are to notify students earning grades of C- or lower. These grades do not go on your permanent record. Also, midterms are often referred to as the period during the middle of the semester when exams are given.

Minor—Set of courses required in an area of emphasis outside your major field of study. Fewer credits are required for a minor than for a major. Not all departments offer minors.

MU—Memorial Union. Many activities and meetings take place in the food court, Maintenance Shop, Student Activities Center, Browsing Library, University Book Store, and other areas.

Multicultural Student Affairs—The Multicultural Student Affairs (MSA) office works to improve the retention of multicultural students with an emphasis on academic success and student leadership development.

Net-ID (Iowa State email address)—The part of your email address before “@iastate.edu,” used to log into many online services such as CyMail and Blackboard Learn.

Office hours—All instructors set aside time when they are available in their office to meet with students. Students can arrange other meeting times if they are not available during the office hours listed in the course syllabus.

Peer mentor—Generally, an upperclass student who works in programs such as learning communities to help other students adjust to college and refers them to appropriate campus resources.

Prereq.—Prerequisite. Courses or knowledge required before taking a course.

Rec Services—A collection of opportunities for students to participate in fitness, wellness activities, intramurals, sports clubs, and Outdoor Recreation. Workout facilities include the Lied Recreation Athletic Center and State Gym.

Recitation class—Small class, approximately 25 people, that accompanies a large lecture and is designed to promote discussion.

Registration—Process by which you become officially enrolled in the university for a given term. You select courses in consultation with your academic adviser and enroll in the courses via AccessPlus.

Room 10—Scheduling office in Enrollment Services Center for adding/dropping classes after the first week of classes.

Seasons Marketplace—Located on the east side of campus in the Maple-Willow-Larch Commons. This state-of-the-art dining center features six specialty stations and meeting space.

Semester—16-week period when courses are offered each fall and spring, including one week of final exams.

SI—Supplemental Instruction. SI sessions are facilitated by undergraduate students who have previously taken the course and demonstrated academic competency in the subject area. Three 50-minute sessions are held each week.

Student Disability Resources—Provides accommodations, referral
services, student advocacy, educational programming, and a variety of other services that complement the university’s goals and objectives for equal access and full participation. The staff helps identify special services for students who have documented physical, psychological, and/or learning disabilities.

Solution Center—Information technology help desk, 195 Durham Center, 515 294-4000.

Summer session—Time when courses are offered between mid-May and early August. Specific dates vary depending on the course.

Syllabus—Schedule and policies for a particular course. Typically provided by the instructor on the first day of class or online.

TA—Teaching assistant; student who helps a professor teach a course. TAs come to Iowa State from all over the United States and the world. All TAs who aren’t native speakers of English are required to pass two oral proficiency tests.

Third party access—Third party access allows you to grant access to selected personal Iowa State information within AccessPlus to a trusted third party. For example, you may establish access for your parent(s) to pay your fees or view your grades. Go to the student tab on AccessPlus to grant third party access.

UDCC—Union Drive Community Center. The UDCC features many places to grab a bite to eat including the Union Drive Marketplace, West Side Market C-Store, and Clyde’s Sports Club. Also housed in the building are a document center, multi-purpose room, and post office for the Union Drive neighborhood.

University—All of Iowa State.

University ID—The middle nine-digit number on your ISUCard.

Writing & Media Center—The Writing & Media Center offers a comfortable environment where undergraduate students can collaborate with peer tutors to develop their skills with all facets of written, oral, visual, and electronic communication.
It is the responsibility of Iowa State University to guarantee that all students will enjoy certain rights as members of the academic community in addition to those rights that they enjoy as citizens or residents of the United States and the state of Iowa. Those additional rights and university conduct regulations are listed in the Policy Library (policy.iastate.edu). Additional resources are the Iowa State University Catalog and the registrar’s homepage (registrar.iastate.edu).

To guarantee success as a student at Iowa State, you need to be familiar with all policies and regulations. A few of the key policies and practices are printed in this section for your convenience and easy referral.

For all university policies, please see policy.iastate.edu.

### Confidentiality Information Policies

**Student records**

Iowa State maintains various records concerning students to document their academic progress as well as to record their interactions with university staff and officials. In order that their right to privacy be preserved and to conform with federal law, the university has established certain policies to govern the handling of student records. All policies conform with FERPA, the Family Educational Rights and Privacy Act (also known as the Buckley Amendment).

**Public information**

Certain information concerning students is considered to be open to the public upon inquiry. This public information is of two types: Iowa State directory information and other information not included in the directory.

### Iowa State directory information:

- Name and local address
- Telephone number
- Campus email address
- College, curriculum, year in school
- Enrollment status (registered)

### Other public information:

- Mailing address
- Hometown
- Date and place of birth
- Dates of attendance at Iowa State
- Expected date of graduation
- Name(s) of adviser(s)
- Awards and academic honors
- Iowa State degree(s) and date(s) awarded
- Previous educational institutions attended, degrees received, dates of attendance
- Full- or part-time status
- Participation in officially recognized activities and sports
- Weight and height of athletic team members

Public information will be released by the registrar to anyone upon inquiry, unless students have designated that their information not be released. Students can withhold public information through the address change link on AccessPlus.

For the purposes of FERPA, Iowa State University defines directory information to include both Iowa State directory information and public information as defined above.

It is the policy of the university to respect the privacy of students; therefore, only lists containing names of students with Iowa State directory information will be made available to members of the public. This directory information will be provided on a time-available basis for the cost of producing the information. Directory information is available using the online phone book (info.iastate.edu).

### Confidential information

With the exception of the information noted above, all student records are considered to be confidential and are open only to school officials. A school official is a person employed by the university in an administrative, supervisory, academic, research, or support staff position (including law enforcement unit personnel and health staff); a person or company with whom the university has contracted; or a student serving on an official committee, such as a disciplinary or grievance committee, or assisting another school official in performing his or her tasks. A school official has a legitimate educational interest if the official needs to review an education record in order to fulfill his or her professional responsibility.

Iowa State’s notification of rights under FERPA can be found at registrar.iastate.edu/policies.

The following policies govern access to student records:

1. Each type of student record is the responsibility of a designated school official, and only that person or the dean or director to whom that person reports has authority to release the record.

The following is a list of the responsible officials:

- Academic records: Registrar
- Admissions records: Director of enrollment services
- Financial aid records: Director of student financial aid
- Business records: University controller
- Traffic and security records: Director, Iowa State Department of Public Safety
- Medical records: Director, Thielen Student Health Center
- Counseling records and test scores: Director, Student Counseling Service
• Disciplinary records: Dean of students
• Residence hall records: Director of residence
• Placement records: College placement officers
• Evaluations for admission to Iowa State graduate or professional programs: Deans or department chairs
• Special academic programs: Faculty member in charge of the program and the dean of the college

2. The designated official may release records to other school officials who have a legitimate need for the information. A list of those persons who normally have access to each type of student record is available in 214 Enrollment Services Center.

3. All student records are reviewed periodically. Information concerning the frequency of review and expurgation of specific records is available in 214 Enrollment Services Center.

4. Students have the right to review upon request any records that pertain directly to them, and may obtain a copy of the record for a fee. This provision does not apply to records to which the student has waived his or her right to review, nor does it apply to medical and counseling records.

5. A student may waive the right to review a specific record by submitting in writing a statement to this effect to the official responsible for that record.

6. A file containing copies of records pertinent to advising is maintained on each student for use by the student’s adviser. This file may be maintained in hard copy or electronic format. Ordinarily this file is kept in the possession of the adviser, but for convenience it may be stored elsewhere such as in the dean’s office or department office. When the student changes majors, or changes advisers within the same major, the file is transferred to the new adviser. Under the university’s student records policy, the student is considered to have the right of access to this file.

7. Medical and counseling records shall be released at the written request of the student to medical or psychological professionals outside the university or to university officials.

8. University personnel who have access to student records in the course of carrying out their university responsibilities shall not be permitted to release the record to persons outside the university, unless authorized in writing by the student or unless one of the exceptions stated earlier is involved.

9. Confidential information may be released by students to their parents or other trusted third parties through the AccessPlus third party system. Confidential information may also be released by obtaining the student’s written consent or by having the parent establish the student’s dependency as defined by the Internal Revenue Code of 1954, section 152, by furnishing a certified copy of the parent’s most recent federal income tax return.

10. The officials responsible for custody of student records will maintain records of requests and disclosures of personally identifiable nonpublic information. The records of requests, whether granted or not, shall include the person or agency requesting the information and the purpose of the release. These records of requests and disclosures will be available to the student on request. Records of requests and disclosures are not necessary for requests made by the student, by school officials in carrying out their official responsibilities, by persons employed by agencies and offices conducting audits and accreditations of university programs, or any of the other exceptions listed previously.

Posting grades and test scores
Instructors who wish to inform students of their performance may post grades and test scores on a secure course website as long as individual students may only access their own grades. The test scores or course grades of students may not be posted in any public location (Internet or hard copy posting) unless the instructor posts using a unique code for each student that is known only by the instructor and the student and does not reveal the student’s name or any part of the student’s social security number (SSN) or university identification number (UID).

Release of grades
Students who choose to release their grades to parents or other trusted third parties may do so using the AccessPlus third party system. Reports of a student’s grades are not routinely sent to the student’s parents. Parents of students under 18 years of age may obtain grades by writing to the Office of the Registrar. The grades of other students will be sent to their parents only with written permission of the student, or by establishing dependency as outlined in item nine under confidential information.

When records may be withheld
The appropriate university official may request that a student’s record not be released if that student is delinquent in an account with the university or an affiliated organization. The effect of this action is that a transcript will not be released and registration will be withheld.

The appropriate official may also request that records be withheld in instances when official disciplinary action has been taken against a student. Authorization for these actions is supported by The Iowa Code and The Iowa Administrative Code.

In order for such an action to be rescinded, the Office of the Registrar must receive written authorization from the official who originally requested the action, indicating that the student has met the obligation. Further information about this policy can be obtained from the Office of the Registrar.

Review and challenge of records
A student may challenge the accuracy of handling of records maintained by the university on grounds that the records are inaccurate, misleading, or otherwise violate the privacy or other rights of the student. The university has established the following procedures to provide an opportunity for the student to correct or delete inaccurate records, or to insert into the record a written explanation of the content.

Students who question their records should discuss the issue first with the individual staff person who established or maintains the records. Presumably most issues can be resolved at this level. If a satisfactory resolution cannot be reached, the student should submit the question to the head of the department in which the record is maintained.

The department head will discuss the issue with the staff person and the student challenging the record. If resolution cannot be reached after meeting with the department head, the student may submit the question to the dean or director to whom the department head is responsible. The dean or director will investigate, and will respond in writing.

If the record has not been reconciled through these measures, the student may direct a written request to the president of the university. The president will convene an Ad Hoc Hearing Panel of Access and Confidentiality of Educational Records, composed of two faculty members, two students, and
one administrator, appointed by the president for a period of one year, with the president or a designee serving as nonvoting chairperson. The student shall be given an opportunity to present to the panel evidence relevant to the issues raised, and the panel will issue a written response.

**ISUCard and identification number**

Each student is assigned a random university identification number on entry to the university. This number appears on the ISUCard that is provided to each student at the time of first registration. The ISUCard may be required for some services and/or activities. At the time the ISUCard is issued, each student also selects a university password, which is required for electronic access to personal student information. Loss of an ISUCard should be reported immediately to the ISUCard Office, where the lost card will be invalidated and replaced for a charge. Disciplinary sanctions may be imposed for improper use of the ID card or attempts to obtain, by fraudulent means, any form of identification.

**Social security number**

Social security numbers are collected from prospective and current students for administrative coordination and record identification purposes only. Although procedures have been established by the registrar for assignment of an alternative number upon request, students who wish to be employed on campus or to receive financial aid are required by law to provide their social security numbers for administrative use. The social security number is a confidential record and is maintained as such by the university in accordance with the Family Educational Rights and Privacy Act.

**Policy on student names**

Iowa Regent universities have a common policy regarding student names and name changes. The name on the student record should be the student’s complete and legal name. In evaluating and processing all name change requests, the university reserves the right to require adequate and appropriate documentation as warranted.

**Health Insurance Portability and Accountability Act (HIPAA)**

HIPAA is a federal regulation that protects certain health care information from being shared with someone other than the patient. Only some departments within Iowa State fall under the umbrella of HIPAA and you will be notified of this the first time you have contact with the departments (Thielen Student Health Center, Pharmacy, Physical Therapy, Wellness Center).

If you would like to learn more about HIPAA and how it relates to Iowa State, visit policy.iastate.edu/policy/healthinfo.

**Transcripts (official)**

A student can request official transcripts of their record for a charge, using AccessPlus or from the Office of the Registrar, 214 Enrollment Services Center. Transcripts will not be issued if the student has any transcript holds for financial delinquency.

**Transcripts (unofficial)**

Students may view and print their unofficial transcript using AccessPlus.

**Family Educational Rights and Privacy Act (FERPA)**

Notification of Rights Under FERPA

The Family Educational Rights and Privacy Act affords students certain rights with respect to their educational records. These rights are:

- The right to inspect and review the student’s educational records within 45 days of the day the university receives a request for access.

Students should submit to the Office of the Registrar written requests that identify the record(s) they wish to inspect. The registrar will make arrangements for access and notify the student of the time and place where the records may be inspected. If the records are not maintained by the Office of the Registrar, the registrar shall advise the student of the correct official to whom the request should be addressed.

- The right to request the amendment of the student’s educational records that the student believes are inaccurate or misleading.

Students may ask the university to amend a record that they believe is inaccurate or misleading. They should write the university official responsible for the record, clearly identify the part of the record they want changed, and specify why it is inaccurate or misleading.

FERPA was not intended to provide a process to be used to question substantive judgments which are correctly recorded. The rights of challenge are not intended to allow students to contest, for example, a grade in a course because they felt a higher grade should have been assigned. If the university decides not to amend the record as requested by the student, the university will notify the student of the decision and advise the student of his or her right to a hearing regarding the request for amendment. Additional information regarding the hearing procedures will be provided to the student when notified of the right to a hearing.

The right to consent to disclosures of personally identifiable information contained in the student's education records, except to the extent that FERPA authorizes disclosure without consent.

One exception which permits disclosure without consent is disclosure to school officials with legitimate educational interests. A school official is a person employed by the university in an administrative, supervisory, academic, research, or support staff position (including law enforcement unit personnel and health staff); a person or company with whom the university has contracted (such as an attorney, auditor, collection agent, representative of the ISU Foundation or official of the National Student Clearinghouse); or a student serving on an official committee, such as a disciplinary or grievance committee, or assisting another school official in performing his or her tasks. A school official has a legitimate educational interest if the official needs to review an education record in order to fulfill his or her professional responsibility.

Generally, schools must have written permission from the student before releasing any information from a student's educational record. However, the law allows schools to disclose records, without consent of the student, to the following parties:

- University employees who have a legitimate need to know
- Parents of dependent students as defined by the Internal Revenue Code
- Persons who need to know in cases of health and safety emergencies
- Accrediting organizations to carry out accrediting functions
- Appropriate parties in connection with financial aid to a student
- Federal, state, and local governmental officials for purposes authorized by law
- Individuals who have lawfully obtained court orders or subpoenas
- Organizations conducting educational studies for the university
- Other schools to which a student is applying or transferring
- Student’s high school or other schools previously attended (for evaluation purposes only)
• Courts during litigation between the university and the student or parent
• Victim of crime of violence after final results of a disciplinary hearing
• Public after disciplinary proceedings determine student committed crime of violence

The right to file a complaint with the U.S. Department of Education concerning alleged failures by the university to comply with the requirements of FERPA.

In many situations, complaints relative to FERPA can be resolved within the university on an informal basis. Any student who wishes to discuss a FERPA complaint may contact the Registrar, 214 Enrollment Services Center.

ACADEMIC REGULATIONS

Class attendance
Students are expected to attend all class meetings as scheduled. Each instructor sets a policy with respect to class attendance, and excuses for absence from class are handled between the student and instructor. The instructor is expected to announce his or her policy at the beginning of the course. In order to attend a given class, a student must be registered for that class for credit or audit. Exceptions to this policy are at the discretion of the instructor of the course.

Veteran attendance
Students receiving benefits from the Veterans Administration are required by the V.A. to attend class regularly to maintain their V.A. eligibility. Faculty reports of nonattendance by veterans will be forwarded to the Veterans Administration. More information is available at veterans.iastate.edu/benefits.

Field trips
Trips away from campus are sometimes arranged as a means of enriching a student’s learning experience in a given course. Such trips may not take place during the first or last week of the semester, nor may they extend over more than two consecutive class days (Monday through Friday); these regulations may be waived only by special permission of the dean of the college in which the course is offered. Students should check with their college office to find out who is authorized to grant approvals or exceptions on behalf of the dean.

In order to go on a field trip, students must first obtain permission from the instructors whose classes they will miss. If permission to miss class is not granted, students cannot be required to go on the field trip nor can they be penalized for missing the trip. Special fees are often charged to cover the costs of field trips.

Ownership of course-related presentations
The presenter owns course-related presentations, including lectures. Individuals may take written notes or make other recordings of the presentations for educational purposes, but specific written permission to sell the notes or recordings must be obtained from the presenter.

Selling notes by students without the required permission is a violation of the Student Disciplinary Regulations.

Recording and transmission of classes
Recordings and transmission of classes may take place for a variety of legitimate reasons, including providing educational opportunities for those who cannot attend classes on campus, assisting students with disabilities that impair classroom note-taking, and giving the instructor feedback on his or her classroom performance.

Because the lectures of faculty represent their intellectual labors, individuals are expected to request permission to make recordings of lectures and other classroom interactions. Recordings may be used for the purposes of the particular class, although in some cases the recordings may be preserved and used for other classes as well.

Academic dishonesty
Academic dishonesty occurs when a student attempts to use unauthorized information on an exam; or submits as original work themes, reports, drawings, laboratory notes, or other products prepared by another person; or knowingly assists another student in such acts. This behavior is unacceptable to the university, and students found responsible for academic dishonesty face a range of sanctions from reprimand to expulsion. Instances of academic dishonesty affect all students and the entire university community by degrading the value of diplomas and lowering the grades of students working honestly.

Examples of specific acts of academic dishonesty include but are not limited to:

a. Obtaining unauthorized information—Information is obtained dishonestly, for example, by copying homework from another student, working with another student on a take-home test or homework when not permitted to do so by the instructor, or by looking at notes or other written work during an exam when not permitted to do so.

b. Tendering of information—Students may not give or sell their work to another person who plans to submit it as his or her own. This includes giving their work to another student to be copied, giving answers to exam questions during the exam, taking an exam and discussing its contents with students who will be taking the same exam, or giving or selling a term paper to another student.

c. Misrepresentation—The following are examples of misrepresentation: purchasing a paper; reproducing another person’s paper (even with modifications) and submitting it; having another student do a computer program; or having someone else take an exam.

d. Bribery—Offering money or any item or service to any person to gain academic advantage for yourself or another is dishonest.

e. Plagiarism—Unattributed use of another writer’s information, ideas, or phrasing is comparable to theft and fraud, and constitutes plagiarism. Do not use the exact words of another writer without quotation marks and indicating the source; do not summarize or paraphrase without giving due credit; do not borrow ideas from another writer without properly documenting the source. Acknowledging the sources of borrowed material is a simple, straightforward procedure that will strengthen the paper and assure the integrity of the writer. The English 150-250 Student Manual provides guidelines to aid students in documenting material borrowed from other sources, as does almost every handbook on writing style. Academic dishonesty is considered to be a violation of the behavior expected of a student in an academic setting as well as a student conduct violation. A student found responsible for academic dishonesty or academic misconduct is therefore subject to appropriate academic penalty, to be determined by the instructor of the course, as well as sanctions under the university Student Disciplinary Regulations (SDR).
If an instructor believes that a student has behaved dishonestly in a course, these steps are to be followed:

1. The instructor may confront the student with the charge of dishonesty and arrange a meeting with the student to discuss the charge and to hear the student's explanation.

2. If the student admits responsibility for academic misconduct, the instructor shall inform the student (a) of the grade on the work in which the dishonesty occurred, and (b) how this incident will affect subsequent evaluation and the final grade. Because academic dishonesty is also a student conduct violation under Section 4.2.1 of the SDR, the instructor should report the incident in writing to the dean of students. After investigating the incident and discussing it with the instructor, the dean of students or designee will meet with the student and, depending on the severity of the offense as well as on the student's past conduct record, will handle the matter according to the process outlined in the SDR. The student's academic adviser will be informed of the incident but may not insert any record of it in the student's academic file.

3. If the student claims to be not responsible for the alleged violation of academic misconduct, the instructor may not assign the student a grade for the work in question until the issue of responsibility is resolved, unless circumstances require that an interim grade be assigned. The instructor shall consult with his or her department chair and report the incident in writing to the dean of students. The dean of students will refer the case to the Office of Judicial Affairs (OJA). After reviewing the report and completing an investigation, the OJA will file a formal complaint against the student if there is cause to believe academic misconduct occurred. The case may be adjudicated through an administrative hearing or referred to a hearing before the All University Judiciary (AUJ), depending on the severity of the violation as set forth in the SDR.

4. If the student admits responsibility for academic misconduct, the instructor may grade the student accordingly. In such cases, the instructor's grade are outlined in the instructor's conduct decision or the AUJ's conduct decision or the student's academic file. The university community must neither harm nor degrade the individual. Alcohol must be used only in ways that the student chooses to drop the class, there may be additional requirements or sanctions for that student.

5. A student accused of academic misconduct has the option to stay in or drop the class if the drop is made within the approved time periods and according to the regulations established by the university. If the student chooses to drop the class, there may be additional requirements or sanctions for that student.

6. Procedures for appeal of either the AUJ's conduct decision or the instructor's grade are outlined in the Policy Library.

7. In instances in which the student admits responsibility or is judged to be responsible by OJA or the AUJ, a student may be sustained for a period of seven years, after which the file records are purged. These student records are confidential; nothing from them appears on a student's academic transcript.

8. If a student either admits dishonest behavior or is found responsible for academic misconduct by the AUJ or hearing officer, the OJA or AUJ may impose any of the following sanctions:
   - **Disciplinary reprimand**—Written notice to the student that his/her conduct is in violation of university rules and regulations.
   - **Conduct probation**—A more severe sanction than a disciplinary reprimand, to include a probationary period during which the student must comply with university rules, regulations, and other requirements.
   - **Suspension deferred**—Suspension deferred subject to a definite or indefinite period of time. If a student is found responsible for an additional violation of the SDR, suspension will take place immediately.
   - **Defined length (major case only)**—The student is dropped from the university for a specific length of time. This suspension cannot be for less than one semester or more than two years.
   - **Indefinite suspension (major case only)**—The student is dropped from the university indefinitely. Reinstatement may depend upon meeting the written requirements specified by the AUJ. Normally, a student who is suspended indefinitely may not be reinstated for a minimum of two years.
   - **Expulsion (major case only)**—The student is permanently deprived of the opportunity to continue at the university in any status.

9. In the event that an instructor is uncertain how to handle an incident of suspected academic dishonesty, the dean of students is available at any time to provide advice and assistance to the instructor.

10. Students enrolled in the College of Veterinary Medicine are bound by an honor code. A charge of academic dishonesty may be made by a student or instructor to the Interclass Honor Board chairperson according to the procedures outlined in the honor code, or the instructor may follow procedures outlined above. The Interclass Honor Board functions as the judiciary of the College of Veterinary Medicine for the allegations presented to it. Other violations related to academic misconduct may include subsection 4.1.11 Misuse of Computers and subsection 4.2.20 Unauthorized Sale of Others' Intellectual Works. These subsections are located in the Iowa State University SDR under section 4 of the Conduct Code.

**Alcohol policy**

Iowa State is committed to maintaining an environment conducive to healthy lifestyles, including the academic and personal development of all members of the university community. Members of the university community are accountable for their own actions and are expected to make responsible, lawful decisions regarding the use of alcohol. Alcohol must be used only in ways that neither harm nor degrade the individual or the university community. The university community must
encourage responsible behavior for those individuals who consume alcohol and respect the rights of individuals who choose not to consume alcohol. Consistent with these rights, the institution will encourage responsible decision-making regarding the consumption of alcoholic beverages.

Iowa State encourages students to hold substance-free events and programs.

The university recognizes that some individuals have difficulty with alcohol because they are chemically dependent. Although the institution has an interest in helping those individuals, it neither ensures the safety of nor protects those individuals from the consequences of their acts or violation of this policy or any other rule or regulation.

In order for the university to be consistent and fair in the implementation of this policy, all organizations affiliated with or recognized by the university must observe the following policies with regard to the sale, possession, consumption, and promotion of alcohol on university property.

1. The university has the authority to determine the time, place, and conditions under which alcoholic beverages are consumed on university property. Persons under the legal drinking age may not consume or possess alcoholic beverages. The university will clearly designate all locations where alcoholic beverages may be served. Permits from the State of Iowa for the sale of alcoholic beverages have been obtained for several university or university affiliated facilities, including the Joan Bice Underwood Tearoom, the Memorial Union, the Iowa State Center, the Ames/Iowa State University Ice Arena, Jack Trice Stadium, and Veenker Golf Course. The university has the discretion to restrict consumption and sale of alcoholic beverages in all locations holding permits. Unless specifically allowed by state permit or university policy, the consumption of alcoholic beverages is not permitted within university buildings, within university vehicles, or on other university property.

2. Drinking activities that are potentially dangerous, such as “chugging” of alcoholic beverages, competitive drinking activities, and activities that employ peer pressure are prohibited. Alcohol is not to be used as an award or prize.

3. When alcoholic beverages are served at a social function, the sponsoring organization shall provide adequate supervision at the event and comply with all the applicable laws, ordinances, and rules governing the possession, consumption, and sale of alcoholic beverages.

a. Individuals sponsoring the event must implement precautionary measures to ensure that alcoholic beverages are not accessible or served to persons under the legal drinking age or to persons who appear intoxicated.

b. Nonalcoholic beverages and food are to be provided whenever alcohol is served. They must be displayed as prominently as the alcohol. They must also be available in appropriate quantities depending upon the number of people in attendance.

c. The quantity of alcohol available at an activity is to be based upon the number of people of legal drinking age expected to attend and the duration of the activity.

d. Advertising for events that specify or emphasize the quantity of alcohol to be served is prohibited. Nonalcoholic beverages are to be advertised as prominently as alcohol.

e. All individuals or registered groups must comply with the laws of the State of Iowa, the ordinances of the City of Ames, and the policies of Iowa State University. It is the duty and responsibility of the sponsoring organization(s) or individual(s) to provide adequate supervision and to comply with all applicable laws and university regulations including the activity authorization process.

4. To the extent possible and reasonable, the institution will respect a student’s privacy within his/her own room. Consumption of alcoholic beverages is only permitted in residence halls and other university affiliated or recognized housing according to policies established by those residences or governing bodies and approved through the respective university administration review procedure.

For additional information concerning this policy statement, please contact the Dean of Students Office or the Prevention Services Office.

Pertinent sections of the Code of Iowa and the Ames City Code are available at the Dean of Students Office. Information regarding the use of alcohol is also outlined in the Department of Residence Terms and Conditions and the Residence Halls Guidebook.

Security tips

Computer security is an essential part of getting (and keeping) your computer connected to the Iowa State network. More details and other tips can be found at it.iastate.edu/security.

Use anti-virus and anti-spyware software and keep it up to date.

Following are a few tips to help keep your computer secure:

- Keep operating system updates current.
- Use complex, hard-to-guess passwords and change them regularly.
- Do not download files or open emails/attachments from an unknown source.
- Use file sharing sparingly—only when the service is needed.
- Protect your computer from Internet intruders with a firewall.
- Back up your computer data regularly.

Beware of copyright-protected material

File sharing may seem like an easy way to get some free music or movies but it carries a big risk. Downloading or sharing copyright-protected material without permission from the owner violates the Iowa State University Acceptable Use Policy (policy.iastate.edu/policy/information-technology). You agreed to abide by this policy when you registered for your Net-ID. If you don’t abide by this policy, you could lose your access to the network.

Don’t engage in the illegal sharing of copyrighted music, movies, TV shows, or software. Those “free” files can end up costing you a lot. Students who have made settlements to avoid a copyright infringement lawsuit have paid a minimum fine of $3,000.

More information can be found at it.iastate.edu.

Phishing not always what it seems

Phishing is an attempt to get confidential information from you. Typically, you are asked to respond with your password in an email or visit a website to verify something.

You may even receive email sent to your Iowa State account that claims to
Harassment and Hazing

Harassment is defined as any act done without legitimate purpose and with the intent to intimidate, annoy, or alarm another. This policy shall specifically apply to, but not be limited to, harassment on account of disability, sexual orientation, religious affiliation, or any other basis for discrimination as stated in the university’s nondiscrimination statement. Any act meeting the definition of harassment under Iowa Code §708.7, or the definition of stalking under Iowa Code §708.11, is a violation of this rule. Engaging in First Amendment protected speech activities shall be considered acts done with a legitimate purpose.

Hazing

Hazing is any intentional or reckless activity which endangers the health or safety of a student for the purpose of initiation or admission into, or affiliation with, any student, campus, fraternal, academic, honorary, athletic or military organization. It is assumed all Iowa State groups are interested in the intellectual and social development of individual members; therefore, in activities, no action shall be taken which tends to endanger the health of the individual, or demean her or him, or in any way jeopardize his or her scholastic standing or general well-being. Holding or transporting another person under physical restraint, even if holding or transporting is done as a part of a friendly group or individual rivalry, is prohibited. For these reasons, all forms of hazing or harassment on the part of any individual or individuals, or student groups, whether on or off university and/or residence premises, are expressly prohibited, regardless of the individual’s willingness to participate.
Iowa State University is committed to being a place where our students can succeed and thrive in a community that is free of discrimination, harassment and intimidation. As you prepare for your first semester at Iowa State, it is important for you to be familiar with the university’s non-discrimination policies and procedures.

Iowa State’s Office of Equal Opportunity’s (OEO) Title IX training initiative is a required course offered to educate students on the prevention of rape, acquaintance rape, domestic violence, dating violence, sexual assault, and stalking.

The training program includes two courses:

- Title IX Awareness, Violence Prevention and Campus Save for Students
- Unlawful Harassment Prevention for Staff (for student workers only)

All currently enrolled students (on and off campus, full-time, and part-time) are required to complete Title IX and Violence Prevention for Students course. Only student workers are required to complete the additional Unlawful Harassment Prevention for Staff course.

The portal to take the mandatory training will be available on Friday, July 31 at https://slate.workplaceanswers.com/iowast. You will receive an email from the Senior Vice President for Student Affairs with a reminder and instructions to complete the training.

You are encouraged to complete this training before you arrive on-campus for fall semester 2015.

Thank you in advance for completing the required training and for doing your part to ensure Iowa State remains a welcoming environment that is free of harassment and discrimination.

For more information about Title IX requirements and the Campus Sexual Violence Act (“SaVE Act”), please visit the following sites:

- **Campus Save**
  - [http://campussaveact.org/](http://campussaveact.org/)

- **Title IX**
  - [http://www.whitehouse.gov/sites/default/files/fact_sheet_know_your_rights.pdf](http://www.whitehouse.gov/sites/default/files/fact_sheet_know_your_rights.pdf)

- **Office of Equal Opportunity at Iowa State University**
  - [http://www.eoc.iastate.edu/](http://www.eoc.iastate.edu/)
ACADEMICS AND REGISTRATION

FOUR-YEAR GRADUATION PLAN

Soar in 4!
Students enter Iowa State University with diverse abilities, interests, and educational goals. Many students are interested in minimizing the costs of their education by graduating in a timely manner. To ensure that students who want to graduate with a bachelor degree in four years are able to do so, the university has developed the Soar in 4: Four-Year Graduation Guarantee. This guarantee applies to all bachelor degrees offered at Iowa State (with the exception of Architecture and Landscape Architecture which are both five-year programs).

As a part of the Soar in 4: Four-Year Graduation Guarantee, students accept responsibility for monitoring their own progress toward degrees and for making choices that will allow them to graduate within four years. The University is responsible for providing academic advising, tools for monitoring degree progress, and available space in courses students need to graduate. Students who fulfill the Student Expectations below have a commitment from the university that they will be able to enroll in the courses they need to graduate with their bachelor degree in four years.

Student Expectations
To remain eligible for the benefits of the Soar in 4: Four-Year Graduation Guarantee, students will:
1. Begin as a full-time, first-year student with the appropriate academic preparation to enroll in the first semester courses specified in the four-year plan template for the intended degree.
2. Select any four-year bachelor degree program/major (excludes Architecture, Landscape Architecture, and concurrent Bachelors/Masters programs).
3. Stay on track by remaining a student in good standing at the University and earning a minimum of one quarter of the applicable credits, in the prescribed sequence, for the degree program each year. Students may choose to include summer session(s).
4. Meet with their academic adviser prior to the assigned registration time as required by their program, to discuss course plans and progress toward graduation as well as any options for additional experiences (e.g. study abroad, service learning, or internships).
5. Accept responsibility for monitoring their degree progress, through regular review of the four-year templates available in the Catalog, degree audits available in Access Plus, and any other degree planning tools provided by their department.
6. Accept responsibility for clearing all holds affecting registration prior to their assigned registration start time.
7. Register for classes at their assigned registration time.
8. Accept any available section that can be accommodated in their course schedule for courses required for their degree program.
9. Enroll in additional minors, certificates, or majors, only if the additional requirements can be met within the original four-year period.
10. Notify their adviser during the registration period that graduation may be delayed due to the unavailability of a course(s) required for the next semester.
11. Work with their adviser to determine if graduation in four years is still the best path should they be placed on academic probation or change their major.

The University’s Commitment
As part of the Soar in 4: Four Year Graduation Guarantee, Iowa State University will:
1. Provide a knowledgeable academic adviser at initial registration and before registration each subsequent semester to review course selections with the student.
2. Provide tools that allow students to monitor their degree progress.
3. Ensure the availability of courses that enable students to complete their degree in four years.
4. Allow students to extend their graduation timeline to eight semesters (non-consecutive) and still be covered by the guarantee, if a student participates in an optional semester (or longer) full-time internship/co-op as a registered student.

If a student meets all the expectations of the Soar in 4: Four-Year Graduation Guarantee but is unable to graduate with a bachelor’s degree in four years (eight semesters) due to the unavailability of a course, the student’s department/college will provide one of the following options:
1. Allow the student to graduate with a substitute course or independent study course.
2. Allow the student to graduate in four years by waiving the requirement to be met by the unavailable course.
3. If the department/college, determines that neither of the above options is possible, Iowa State University will pay the tuition for the student to take the course required to complete the degree program within the next year at Iowa State.

ACADEMIC INFORMATION

What is an academic adviser?
Your academic adviser is the person with whom you plan your course of study. Iowa State’s academic advisers are dedicated to enhancing each student’s
academic and career aspirations. Your academic adviser may be a faculty member who advises along with teaching and research, or your adviser may be a staff member who advises full time.

All undergraduate students are assigned an academic adviser based on their major/curriculum. A new adviser assignment is made if you change majors/curricula. Advisers serve as a primary resource for students, connecting them with the wide variety of services and academic opportunities available. The advising experience begins when you are a prospective student and continues until you graduate. The goal of academic advising is an individualized academic experience for each student, developed through a mentoring relationship.

Academic advising responsibilities
A successful academic advising relationship involves fulfillment of responsibilities on the part of both the student and academic adviser.

As a student your responsibilities include:
- Knowing Iowa State policies and procedures
- Knowing graduation requirements for degree programs
- Understanding and accepting the consequences of your academic decisions
- Seeking, evaluating, and acting on advising assistance
- Taking responsibility for accomplishing your degree plan

Academic adviser responsibilities include:
- Assisting students in achieving the learning outcomes of their academic program, their college, and the university
- Referring students to appropriate campus resources
- Empowering students to develop an academic plan appropriate to the student’s abilities, interests, academic and career goals
- Communicating university policies and procedures accurately

How do I know who my adviser is?
Your adviser’s name can be found on AccessPlus under the current student information tab. If there is no name, contact your college student services office.

What kinds of classes do I take?
Most students find their schedules satisfactory if their classes each semester include some variety from English and communications, social sciences, biological sciences and physical sciences, mathematics, humanities, art, and courses in their major. Try to include both lecture- and laboratory/studio-type courses in your schedule each semester, if appropriate.

How many credits should I take?
The credit load students carry each semester will vary from semester to semester and from student to student. Twelve credits is full-time enrollment. Most students enroll in 12 to 16 credit hours. Some students carry lighter loads during their first semester when they are adjusting to Iowa State. Your academic adviser is your best resource for determining your credit load.

Can I see how my credits may transfer?
TRANSIT is an online system which displays how your credits from a community college or another university may transfer to Iowa State. Visit transit.iastate.edu to start exploring TRANSIT. After credits are accepted by the university it is up to your academic department to decide how to apply your credits to meet the specific graduation requirements of your major and curriculum. You need to visit with your academic adviser about the application of your credits.

How are contact hours different from credit hours?
Contact hours indicate the actual time you spend in class. A three-credit course may meet three hours a week or as many as nine hours a week if it involves a laboratory or a studio. A credit or credit hour refers to a unit earned toward a degree. For example, a three-credit course counts as three of the total semester credits required for the baccalaureate degree.

How do I know my classification?
Your classification is determined by the number of college credits you have earned by passing courses or receiving test-out credit. Transfer students are classified on the basis of credits accepted by Iowa State. Classification in all colleges is the same:

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<td>Freshman</td>
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<td>Junior</td>
<td>60–89</td>
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<td>Senior</td>
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What is a learning community?
Learning communities are small groups of students with similar academic interests who generally take one or two courses together. A learning community provides students with opportunities to form study groups, explore careers, interact with student mentors and faculty, and develop strong friendships. Some learning community students live in the same residence hall. More information can be found at lc.iastate.edu.

What is the policy on class attendance?
You are expected to attend every class meeting as scheduled. Each instructor sets his or her own policy with respect to class attendance, and excuses for absence from class are handled between the student and instructor. The instructor is expected to announce his or her policy at the beginning of the course. In order to attend a given class, a student must be registered for that class. Exceptions to this policy are at the discretion of the instructor.

If I don’t attend a class during the first week, will I be automatically dropped?
You are responsible for all of the courses on your schedule. The instructor cannot drop you from the class. The instructor can give away your seat, but you will need to drop through AccessPlus registration or by using an add/drop slip. If you don’t drop the class from your schedule, you will receive an F.

Can I test out of any courses?
Students may earn academic credit by examination in many courses. Check with your academic adviser before registering for departmental tests and/or CLEP. More information is available at admissions.iastate.edu/cbe and counseling.iastate.edu/testing-services.

What if I want to continue studying a foreign language?
If you want to continue studying a language in college you should take a placement assessment. This assessment helps determine at what level you should begin taking language courses at Iowa State.

- French, German, Russian, Chinese, and Spanish assessments are available online at language.iastate.edu/main/advising/placement/default.html. Each assessment will take about 20 minutes to complete.

Please print a copy of your assessment results and bring to the WLC academic adviser, 3220 Pearson Hall.

What do I do if I don’t like my major?
Your academic and career plans may change after you start college. If you want to make a change, consult your academic adviser. Your adviser will help you investigate potential careers, refer you to other campus resources, and assist you with the procedures necessary to change your major.

To change your major, prior to the start of classes, contact the Office of
The use of the web in classes ranges from course websites with lecture notes posted to online assignments, to completely web-based classes. Many instructors utilize Blackboard Learn as a way for students to receive course information and communicate with classmates and instructors. If you have online assignments, schedule regular times to do these assignments just as if you were scheduled for a class time.

**What if I have a disability?**
If you have a diagnosed disability, you should contact Student Disability Resources in 1076 Student Services Building (515 294-7220). They will advise you regarding eligibility for services, campus resources, and how to seek academic accommodations. More information is available at ds.o.iastate.edu/dr.

**What happens if my grades are low?**
Students are placed on academic probation or academic warning when their academic progress isn’t satisfactory, and they must improve performance to avoid dismissal from the university. The semester grade point average (GPA) at the end of every fall and spring semester determines the academic status for all students. A semester GPA of less than a 2.00 will result in academic warning (W), probation (P), or dismissal depending on the student’s academic status at the beginning of that semester. Students placed on academic warning (W) or probation (P) will be required to seek immediate assistance from their academic adviser and will not be permitted to register for future semesters until completing a self-assessment and academic improvement plan. Review catalog.iastate.edu for further information on the Academic Standards Policy.

**What type of grading scale does Iowa State use?**
Grades represent the permanent official record of your academic performance. Iowa State uses a 4.00 grading scale. More information can be found in the Iowa State University Catalog (catalog.iastate.edu).

**How do I track my grades?**
There are several ways to obtain information about your academic progress. First, keep track of your grades yourself (test scores, daily assignments). Check the syllabus for information about how the course is graded. Second, talk to the instructor about your grade. Visit during your instructor’s posted office hours or send an email (available on course syllabus or on your schedule in AccessPlus). Third, in the middle of the semester (mid-October and mid-March), instructors will determine which students are earning a C- or lower in their courses. They will give this information to the registrar. The registrar will notify the students through AccessPlus. Fourth, at the end of the semester, your final grades will be posted on AccessPlus. You will not receive a paper copy of your grades unless you specifically request one.

**Will the university send a copy of my grades to my family members?**
No. If you are legally considered an adult, your right to privacy is protected by federal law. Your grades are labeled as confidential. You may allow others to view your grades through third party access on AccessPlus. For more information about confidentiality, ask your academic adviser or visit catalog.iastate.edu.

**Does my academic progress affect my financial aid?**
Federal regulations require the Office of Student Financial Aid to monitor the academic progress of students. Satisfactory Academic Progress (SAP) standards apply to undergraduate students who wish to establish or maintain financial aid eligibility. These standards apply to a student’s entire academic record at Iowa State (including all credit hours transferred to Iowa State from another school), whether or not financial aid was received for prior terms of enrollment. The entire policy can be found at financialaid.iastate.edu/faq/sap.php.

The Registrar’s records are reviewed at the completion of every semester of enrollment to determine compliance with the SAP policy. There are three components to the SAP policy:

1. **Minimum GPA**
   - Students must maintain a cumulative GPA of 2.0 or higher to remain eligible for financial aid. Academic records are reviewed at the completion of every term of enrollment (fall, spring, summer) to determine SAP.

2. **Minimum Pace-of-Progression**
   - Students must complete coursework at a cumulative rate of 67 percent. Completed coursework is defined as any course for which the student receives a passing grade. Academic records are reviewed at the completion of every term of enrollment (fall, spring, summer) to determine SAP.

3. **Maximum Time Frame (Duration of Eligibility)**

Admissions by phone, 515 294-5836 or email, admissions@iastate.edu.
After classes begin, changing your major will involve the following steps:
1. Talk to an academic adviser in the area you are considering.
2. See your current academic adviser and fill out a change of curriculum form.
3. Follow the steps on the form. Make certain you do all of them in the order listed.

Your curriculum change will not become official until you have completed all of the steps.

**What if I don’t know what I want for a major?**
Many students enter the university unsure of their choice of major. Other students will change their minds after they arrive. Iowa State offers these students the opportunity to explore different majors by offering the Open Option major.

Open Option academic advisers specialize in helping students investigate their academic and professional interests and understand how their interests and abilities intersect. For more information about Open Option, contact LAS Student Academic Services, 515 294-4831, located in 102 Catt Hall.

For help with career decision making, visit with the Career Exploration Services staff in the Student Services Building. They provide individualized career counseling and resources such as interest inventories and employment forecasts.

**If I’m planning to be a high school teacher, what will be my major?**
You will major in the subject you want to teach. Your major will determine what college you enroll in. For specific information, contact the Director of Teacher Education Services, 133 MacKay Hall. Phone number: 515 296-8837. Email: tes@iastate.edu.

**If I’m having trouble in a class, what should I do?**
There are many people on campus who are available to help if you are having difficulties with a class. Talk with your instructor or academic adviser for suggestions and resources. You can also make an appointment with an academic coach at the Academic Success Center to discuss any academic challenges you are experiencing. Check the resources and services section of this manual for information about tutoring, supplemental instruction, and help rooms.

**How might the web or technology be used in my classes?**
Federal regulations limit financial aid eligibility to 150 percent of the published length of the education program, as measured in attempted credit hours. Transfer credit hours are counted in the calculation of duration of eligibility. When the student has attempted 125 percent of their education program a letter is mailed to the student and a targeted message is posted to the student’s AccessPlus account as notification that they are approaching the maximum time frame.

REGISTRATION FOR CLASSES

How do I register for future semesters?
You will plan your next semester schedule in consultation with an academic adviser and process your registration through the web. It’s the same procedure each semester—meet with your adviser, pick up your Registration Access Number (RAN), and register on your assigned start date via AccessPlus. A RAN is not required for an undergraduate student in the College of Business.

RAN—A RAN gives you access to your registration information. Each semester the university assigns you a new RAN, and you find out what it is by conferring with your academic adviser during the advising time for registration. Your password and your RAN are confidential information. They protect your personal university records. Do not share them.

Each student is assigned a registration start date based on a projected year in school plus total credit hours. Graduate students and vet med students register first, then seniors, followed by juniors, sophomores, and then freshmen and nondegree students. Register as early as your start date and time allow. Courses begin to fill on the first day of registration.

Where can I find a list of classes for the next semester?
The schedule of classes information can be accessed online by selecting “Schedule of Classes” from the Iowa State index (classes.iastate.edu).

How many credits are required for full-time status?
Full-time status for an undergrad is defined as 12 credits for fall or spring semester. Half-time status is defined as six credits for fall or spring semester. Summer status depends on the number of weeks you are enrolled. See summer status certification at registrar.iastate.edu.

How many credits can I register to take?
Undergraduate students have a credit limit of 18. The online web registration system will not allow you to add credits beyond this limit. There may be cases where your adviser and/or college will approve a higher (or lower) credit limit. Contact your adviser for more information.

What is a registration hold?
Your ability to initiate registration may be blocked by one or more offices on campus. You will need to resolve any outstanding issues with that office before you can register (for example, new students who did not submit their immunization forms to the Thielen Student Health Center will not be allowed to register for the next term). You will be notified via email prior to the start of registration if you have any registration holds or check AccessPlus under current student information.

AccessPlus registration says I am ineligible for a course. What does that mean?
Some course sections are restricted to students who meet specific criteria (e.g., major, college, year in school). This information may be viewed in the Schedule of Classes section. If a department agrees to waive a restriction, you must obtain the designated departmental signature on an add/drop slip and process the form in the registrar’s Student Scheduling Office, 10 Enrollment Services Center.

Are there deadlines for registration?
Registration should be completed by the Friday before classes begin. If circumstances necessitate registration after classes begin, a late registration fee will be assessed. Initiating a schedule after the fifth day of classes requires you to obtain written permission from the instructors of the courses you plan to take, as well as approval by your college office or dean.

Where do classes meet?
You will be able to see classroom assignments on your schedule on AccessPlus approximately 30 days before the start of the semester. You may also obtain meeting room information by accessing Schedule of Classes information at classes.iastate.edu.

Will AccessPlus registration let me schedule classes that meet at the same time?
The AccessPlus registration system will not prevent you from scheduling time conflicts. It is your responsibility to check your schedule for time conflicts.

What should I do if the course I want is closed?
A wait list is generated when all sections of a course have filled and students continue to request the course. The wait list records your name and the day and time of the unmet request. Being on the wait list does not mean you will receive a space in the class should one open. It does inform the university of unmet demand and will influence decisions on course availability in the future.

It is important, therefore, that you:
• Request a closed course and register your demand.
• Talk with your academic adviser about alternative options to meet your graduation requirements.
• Continue checking the availability of the course on AccessPlus.

Do all classes meet for 16 weeks?
No. Some courses, for example Library 160, last only eight weeks. Your schedule on AccessPlus will list the start and stop dates for all of your courses. Read your schedule carefully. Be certain not to miss the first day of a class that begins mid-semester.

How and when can I make changes to my schedule?
The best idea is always to talk with your academic adviser before making any schedule changes. Your adviser can sometimes suggest other options, make sure you’re not jeopardizing your degree program or special eligibility status, and alert you to appropriate deadlines. You may make changes to your schedule on AccessPlus any time through the fifth day of classes, except during the month of June.

Drop limit
You have a limited number of courses you may drop during your undergraduate career.

The following guidelines apply to courses dropped after the fifth day of classes:
• Students who enter Iowa State directly from high school or transfer to Iowa State with fewer than 30 credits are given five drops.
• Students who transfer to Iowa State with more than 30 credits are given four drops.
• Students who enter Iowa State after earning a bachelor’s degree are given two drops.
• Courses dropped during your first semester of enrollment do not count toward your drop limit.
• Each semester your grade report
on AccessPlus indicates the number of drops you have left.

- Additional drops may be granted by your college for special circumstances. Consult with your academic adviser regarding the policies of your college.

Failure to attend a class will NOT result in your being dropped from the course. You must initiate the drop. If you believe you need to drop a course for circumstances beyond your control (such as medical or family emergency), talk to your academic adviser or a staff member in the college office about your options.

**Drop deadlines**

There are three distinct time periods for making changes to your schedule after classes begin. The procedures for changes are different in each period. Specific drop deadlines for each semester are posted at iastate.edu under “Drop Deadlines.”

The following guidelines are for full semester courses.

**Period 1** is the first five days of the semester.

- There is no processing fee.
- Adviser signature is not required. However, it is wise to consult your adviser before making a change.
- Drops do not require instructor signatures and should be done through AccessPlus registration.
- Courses dropped will not be used towards your limited number of course drops.
- Courses dropped will not appear on your grade slip or your permanent record.
- Instructor or departmental approval/signature may be required to add a class. In this case, after obtaining the proper signature, take your add slip to Room 10, Enrollment Services Center for processing.
- Adds not requiring an instructor or departmental signature may be done through AccessPlus registration.
- Check your schedule to be certain you made the change you intended.

**Period 2** extends from the sixth day of classes until the 49th day of classes. Check the academic calendar for the specific date each semester.

- All changes require an add/drop slip.
- There is a charge for each add/drop form processed.
- Adviser and instructor signatures are required for all adds and drops.
- After obtaining all required signatures, take your add/drop slip to Room 10, Enrollment Services Center for processing.
- Drops will count against your drop limit unless it is your first semester of enrollment.
- Drops will appear on your grade slip and your permanent record.

**Period 3** extends from the 50th day of classes until the end of the semester.

- Schedule changes during this period are permitted only for extenuating circumstances that are beyond your control. Failing a course is not considered to be beyond your control. Consult your adviser about academic support services.
- Petitions for schedule changes will require documentation of the extenuating circumstances and must be approved by the college dean or designated representative.
Monthly check it for 2015-2016

June
- Update your ISU Alert information on AccessPlus to ensure it’s accurate and includes the phone numbers and email address that are most likely to find you in an emergency.
- Add or update emergency contact information on AccessPlus.

July
- Log on to the Student Organization Database (sodb.stuorg.iastate.edu) to explore which student organizations you’d like to join at Iowa State.
- View mandatory health requirements at CycloneHealth.org and submit your records through AccessPlus.
- Purchase your campus parking permit on AccessPlus.
- Purchase your Cyclone athletics tickets. For more information, visit cyclones.com.

August
- WelcomeFest is a great way to find out about businesses and opportunities in the Ames area.

September
- Get involved! Attend ClubFest to talk to representatives from Iowa State clubs and organizations.

October
- Stop by the Academic Success Center to reach your academic goals through supplemental instruction, tutoring, and more. A full list of services can be found at dso.iastate.edu/asc.

November
- Start making plans for fall, winter, and spring breaks. If you live in Chicago or Minnesota, look into the New Student Programs chartered bus trip. For more information go to admissions.iastate.edu/orientation/bus_trip.

December
- Apply to be a team leader for Destination Iowa State. Go to admissions.iastate.edu/leaders/team_leaders.php for more information.

January
- Visit Iowa State’s Student Job Board on AccessPlus (accessplus.iastate.edu) to learn about both on- and off-campus employment opportunities.

February
- Need to talk? Visit Student Counseling Service (counseling.iastate.edu) to discuss your feelings with trained professionals.

March
- Check out the services offered through Recreation Services. A list of facilities, group fitness classes, and intramurals can be found at recservices.iastate.edu.

April
- There’s still time to sign up for summer classes. Speak with your academic adviser or check out classes.iastate.edu for the latest course offerings.

May
- As a family, discuss the rules and expectations for the summer months if your student will be coming home. Things to consider are curfews, chores, trips, and house rules.

June
- Explore the possibility of completing an internship during your academic career by visiting with your academic adviser, or map out your study abroad adventure with the help of the Study Abroad Center (studyabroad.iastate.edu).
Key dates:
15 Classes begin (summer session II)
19 Last day to drop a session II course
20 Second payment due (summer)

Key dates:
3 University holiday
20 Final payment due (summer)
31 Deadline for mandatory health requirements submission for Fall admits

Key dates:
7 Summer session II ends
12 Grade reports available on AccessPlus
18-19 Residence hall move-in
20 First fee payment due for fall
20-22 Destination Iowa State
24 Classes begin
25 WelcomeFest, Durham Great Hall, Memorial Union

Key dates:
2 ClubFest, Durham Great Hall, Memorial Union
7 University holiday
20 Second fee payment due
25 Last day to drop a first-half course
### October 2015

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**Key dates:**
- 12–16 Midterm week
- 16 First-half courses end
- 19 Second-half courses begin
- 20 Final fee payment due
- 21 Registration for Spring 2015 begins
- 30 Last day to drop a full-semester course

### November 2015

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**Key dates:**
- 20 Last day to drop a second-half course
- 23–27 Thanksgiving break, classes recessed
- 26–27 University holidays
- 30 Deadline for mandatory health requirements submissions for Spring admits

### December 2015

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**Key dates:**
- 7–11 Dead week
- 14–18 Finals week
- 18 Fall semester ends
- 19 Commencement
- 24–25 University holidays
- 25 Grade reports available on AccessPlus

### January 2016

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</table>

**Key dates:**
- 1 University holiday
- 6 Schedule of Classes for Summer 2015 available
- 11 Classes begin
- 18 University holiday
- 20 First fee payment due
Key dates:
12 Last day to drop a first-half course
20 Second fee payment due
29 Midterm week begins

Key dates:
1 Deadline for filing FAFSA
1–4 Midterm week
4 First-half courses end
7 Second-half courses begin
14–18 Spring break
20 Final fee payment due
21 Registration begins for Summer and Fall 2015
25 Last day to drop a full-semester course

Key dates:
15 Last day to drop a second-half course
25–29 Dead week

Key dates:
2–6 Finals week
6 Spring semester ends
7 Commencement
12 Grade reports available on AccessPlus
16 Classes begin (summer session I)
20 First fee payment due (summer)
23 Last day to drop a Session I course
30 University holiday
### June 2016

#### Key dates:
- 13: Classes begin (summer session II)
- 20: Last day to drop a session II course
- 20: Second payment due (summer)

### July 2016

#### Key dates:
- 4: University holiday
- 20: Final payment due (summer)

### August 2016

#### Key dates:
- 5: Summer session II ends
- 10: Grade reports available on AccessPlus
- 16–17: Residence hall move-in
- 22: Classes begin
University Calendar 2015-2016
(Dates subject to change. Please refer to registrar.iastate.edu/calendar for the most updated information.)

Summer Term 2015
June 15, Mon.
• Class work begins, Session II courses
June 17, Wed.
• Last day to add a Session II course without instructor’s signature
June 19, Fri.
• Last day to process a schedule change without a schedule change fee or to drop a Session II course without signatures of instructor and adviser
• Last day to drop a Session II course without the drop appearing on the permanent record or counting toward the limit of dropped courses
• Last day to drop a Session II course through AccessPlus registration.
• Last day to elect to audit a course for Session II (the instructor of the course must approve an audit)
• Last day to change a Session II course from audit to credit basis
June 20, Sat.
• Second fee payment deadline for summer, minimum due
July 3, Fri.
• University holiday—offices closed, classes recessed
July 17, Fri.
• Last day to add/drop a course or withdraw without extenuating circumstances (Session II courses)
• Last day to change a Session II course to or from Pass/Not Pass (courses changed to graded basis after June 19 count toward the total allowable P/NP credits used for graduation)
• Last day to file a Designation of Repeated Course form for a summer course that is not an automatic designated repeat
July 20, Sun.
• Final fee payment deadline for summer semester
Aug. 7, Fri.
• Summer Session II ends
Aug. 12, Wed.
• Grade reports available on AccessPlus

Fall Semester 2015
Aug. 5, Wed.
• University bills with Fall 2015 tuition and fees charges available on AccessPlus
Aug. 20, Tues.
• Fee payment deadline for fall - first payment (minimum due) or payment in full
Aug. 21, Fri.
• Last day to initiate registration in person without a late registration fee in the Registrar’s Student Scheduling Office, 10 Enrollment Services Center by 5 p.m.
• Registration may be initiated using AccessPlus until 11 p.m. Aug. 23, without a late registration fee
Aug. 23, Sun.
• Last day to initiate registration through AccessPlus without a late registration fee (registration must be completed by 11 p.m.)
• Last day to cancel registration on AccessPlus for fall to avoid tuition assessment (all courses must be dropped on AccessPlus by 11 p.m.)
Aug. 24, Mon.
• Class work begins
• Schedule changes processed through AccessPlus registration or in 10 Enrollment Services Center
Aug. 28, Fri.
• Last day to initiate registration through AccessPlus (a late registration fee applies)
• Last day to process most schedule changes without a schedule change fee or to add/drop a course without signatures of instructor and adviser (full-semester courses and first half-semester courses)
• Last day to drop full-semester or first half-semester courses without the drop appearing on the permanent record or counting toward the limit of dropped courses
• Last day to process a schedule change for fall through AccessPlus registration
• Last day to change a course from audit to credit basis
Sept. 4, Fri.
• Last day to receive a tuition and fee adjustment for full-semester courses when dropping below full-time status (no refunds for full-semester courses after day 10 of the semester)
• Last day to elect to audit a course for fall (the instructor of the course must approve an audit)
Sept. 7, Mon.
• University holiday—offices closed, classes recessed
Sept. 20, Sun.
• Fee payment deadline for fall semester (second payment—minimum due)
Sept. 23, Wed.
• Last day to change degree audit information for fall semester
Sept. 25, Fri.
• Last day to add/drop a first half-semester course without extenuating circumstances
• Last day to change a first half-semester course to or from Pass/Not Pass (courses changed to graded basis after Sept. 8 count toward total allowable P/NP credits used for graduation)

Oct. 3, Sat.
• Schedule of Classes for Spring 2016 available at classes.iastate.edu
Oct. 5, Mon.
• Advising period for Spring 2016 registration begins
Oct. 16, Fri.
• Midterm grade reports due from all departments on Bb Learn or AccessPlus
• First half-semester courses end
Oct. 19, Mon.
• Second half-semester courses begin
Oct. 20, Tues.
• Fee payment deadline for fall (final payment due)
Oct. 21, Wed.
• Registration period for Spring 2016 begins
Oct. 22, Thurs.
• First day of assigned Spring 2016 registration dates for students projected as seniors (hours for AccessPlus registration are 7 a.m. to 11 p.m., Monday–Saturday, and most Sundays)
Oct. 23, Fri.
• Last day to process most schedule changes in a second half-semester course without a schedule change fee or to add/drop a second half-semester course without signatures of instructor and adviser
• Last day to drop a second half-semester course without the drop appearing on the permanent record or counting toward the limit of dropped courses
Oct. 29, Thurs.
• First day of assigned Spring 2016 registration dates for students projected as juniors (hours for AccessPlus registration are 7 a.m. to 11 p.m., Monday–Saturday, and most Sundays)
Oct. 30, Fri.
• Last day to add/drop full-semester courses or withdraw without extenuating circumstances
• Last day to change a full-semester course to or from Pass/Not Pass. Full-semester courses changed to graded basis after Sept. 8 count toward total allowable P/NP credits used for graduation
• Last day to file a Designation of Repeated Course form for a full-semester or second half-semester course that is not an automatic designated repeat
Nov. 5, Thurs.
• First day of assigned Spring 2016 registration dates for students projected as sophomores (hours for AccessPlus
Nov. 12, Thurs.
- First day of assigned Spring 2016 registration dates for students continuing as freshmen (hours for AccessPlus registration are 7 a.m. to 11 p.m., Monday–Saturday, and most Sundays)

Nov. 20, Fri.
- Last day to add/drop a second half-semester course without extenuating circumstances
- Last day to change a second half-semester course to or from Pass/Not Pass (second half-semester courses changed to graded basis after Oct. 24 count toward total allowable P/NP credits used for graduation)

Nov. 23-27, Mon.–Fri.
- Thanksgiving break, classes recessed

Nov. 26-27, Thurs.–Fri.
- University holidays—offices closed

Dec. 14-18, Mon.–Fri.
- Final examinations

Dec. 18, Fri.
- Fall semester ends

Dec. 19, Sat.
- Undergraduate Commencement

Dec. 23, Wed.
- Grade reports available on AccessPlus

Dec. 24-25, Thurs.–Fri.
- University holidays—offices closed

**Spring Semester 2016**

Dec. 29, Tue.
- University bills with Spring 2016 tuition and fees charges available on AccessPlus

Jan. 1, Fri.
- University holiday—offices closed

Jan. 6, Wed.
- Schedule of Classes for Summer 2016 available at classes.iastate.edu

Jan. 8, Fri.
- Last day to initiate registration in person without a late registration fee in the Registrar's Student Scheduling Office, 10 Enrollment Services Center by 5 p.m. (registration may be initiated using AccessPlus until 11 p.m. Jan. 10, without a late registration fee)
- Last day to cancel registration by contacting the Office of the Registrar by 5 p.m. (registration may be cancelled via AccessPlus without tuition assessment until 11 p.m. Jan. 10)

Jan. 10, Sun.
- Last day to initiate registration for spring through AccessPlus without a late registration fee (registration must be completed by 11 p.m.)
- Last day to cancel registration on AccessPlus for spring to avoid tuition assessment (all courses must be dropped on AccessPlus by 11 p.m.)

Jan. 11, Mon.
- Class work begins
- Schedule changes processed through AccessPlus registration or in 10 Enrollment Services Center

Jan. 15, Fri.
- Last day to process most schedule changes without a schedule change fee or to add/drop a course without signatures of instructor and adviser (full-semester courses and first half-semester courses).
- Last day to process a schedule change for spring through AccessPlus registration
- Last day to initiate registration through AccessPlus (a late registration fee applies)
- Last day to change a course from audit to credit basis

Jan. 18, Mon.
- University holiday—offices closed, classes recessed

Jan. 20, Wed.
- Fee payment deadline for spring - first payment (minimum due) or payment in full

Jan. 25, Mon.
- Last day to receive a tuition and fee adjustment for full-semester courses when dropping below full-time status (no refunds for full-semester courses after day 10 of the semester)
- Last day to change a full-semester or first half-semester course from Pass/Not Pass to grade basis without it counting toward total allowable P/NP credits used for graduation

Feb. 12, Fri.
- Last day to drop a first half-semester course without extenuating circumstances
- Last day to change a first half-semester course to or from Pass/Not Pass (courses changed to graded basis after Jan. 26 count toward total allowable P/NP credits used for graduation)

Feb. 16, Tues.
- Last day to change degree audit information for spring

Feb. 20, Sat.
- Fee payment deadline for spring semester (second payment—minimum due)
- Schedule of Classes for Fall 2016 available at classes.iastate.edu

Feb. 23, Tues.
- Advising period for Summer and Fall 2016 registration begins

Mar. 1, Tues.
- Deadlining for filing FAFSA for 2016-17 academic year

Mar. 4, Fri.
- First half-semester courses end

Mar. 9, Mon.
- Second half-semester courses begin

Mar. 8, Tue.
- Midterm grade reports due from all departments on Bb Learn or AccessPlus

Mar. 11, Fri.
- Last day to process most schedule changes in a second half-semester course without a schedule change fee or to add/drop a second half-semester course without signatures of instructor and adviser
- Last day to drop a second half-semester course without the drop appearing on the permanent record or counting toward the limit of dropped courses

Mar. 14-18, Mon.–Fri.
- Spring break, classes recessed

Mar. 20, Sun.
- Fee payment deadline, spring semester (final payment due)

Mar. 21, Mon.
- Registration period for Summer 2016 and Fall 2016 begins

Mar. 22, Tues.
- First day of assigned Summer 2016 and Fall 2016 registration dates for students projected as seniors (hours for AccessPlus registration are 7 a.m. to 11 p.m., Monday–Saturday, and most Sundays)

Mar. 25, Fri.
- Last day to add/drop full-semester courses or withdraw without extenuating circumstances
- Last day to change a full-semester course to or from Pass/Not Pass (courses changed to graded basis after Jan. 26 count toward total allowable P/NP credits used for graduation)
- Last day to file a Designation of Repeated Course form for a full-semester or second half-semester course that is not an automatic designated repeat

Mar. 29, Tues.
- First day of assigned Summer 2016 and Fall 2016 registration dates for students projected as juniors (hours for AccessPlus registration are 7 a.m. to 11 p.m., Monday–Saturday, and most Sundays)

Apr. 5, Tues.
- First day of assigned Summer 2016 and Fall 2016 registration dates for students projected as sophomores (hours for AccessPlus registration are 7 a.m. to 11 p.m., Monday–Saturday, and most Sundays)

Apr. 12, Tues.
- First day of assigned Summer 2016 and Fall 2016 registration dates for students continuing as freshmen (hours for AccessPlus registration are 7 a.m. to 11 p.m., Monday–Saturday, and most Sundays)
Apr. 15, Fri.
• Last day to add/drop a second half-semester course without extenuating circumstances
• Last day to change a second half-semester course to or from Pass/Not Pass (courses changed to graded basis after March 13 count toward total allowable P/NP credits used for graduation)

Apr. 20, Wed.
• Last day of assigned registration start dates for Summer 2016 and Fall 2016 registration

May 2–6, Mon.–Fri.
• Final examinations

May 6, Fri.
• Spring semester ends

May 7, Sat.
• Undergraduate Commencement

May 12, Thurs.
• Grade reports available on AccessPlus

Summer Term 2016
May 15, Sun.
• Last day to cancel registration for summer to avoid tuition assessment

May 16, Mon.
• Class work begins, Session I courses

May 18, Wed.
• Last day to add a Session I course without instructor's signature
• Last day to process adds or section changes for a Session I course through AccessPlus registration

May 20, Fri.
• Fee payment deadline for summer semester - first payment (minimum due) or payment in full

May 23, Fri.
• Last day to process most schedule changes without a schedule change fee; or to add/drop a Session I course without signatures of instructor and adviser
• Last day to drop a Session I course without the drop appearing on the permanent record or counting toward the limit of dropped courses
• Last day to drop a Session I course through AccessPlus registration
• Last day to change a Session I course from Pass/Not Pass to grade without it counting toward the total allowable P/NP credits used for graduation
• Last day to change a Session I course from audit to credit basis
• Last day to elect to audit a course for Summer Session I (the instructor of the course must approve an audit)

May, 30, Mon.
• University holiday—offices closed, classes recessed

June 13, Mon.
• Class work begins, Session II courses

June 15, Wed.
• Last day to add a Session II course without instructor's signature
• Last day to process adds or section changes for a Session II course through AccessPlus registration

June 17, Fri.
• Last day to process a schedule change without a schedule change fee or to drop a Session II course without signatures of instructor and adviser
• Last day to drop a Session II course without the drop appearing on the permanent record or counting toward the limit of dropped courses
• Last day to drop a Session II course from Pass/Not Pass to grade without it counting toward the total allowable P/NP credits used for graduation
• Last day to elect to audit a course for Summer Session II (the instructor of the course must approve an audit)

June 20, Mon.
• Fee payment deadline for summer (second payment—minimum due)

July 4, Mon.
• University holiday—offices closed, classes recessed

July 8, Fri.
• Summer Session I ends

July 15, Fri.
• Last day to add/drop a course or withdraw without extenuating circumstances (Session II courses)
• Last day to change a Session II course to or from Pass/Not Pass (courses changed to graded basis after June 19 count toward the total allowable P/NP credits used for graduation)

July 20, Wed.
• Fee payment deadline for summer semester (final payment due)

Aug. 4, Thurs.
• University bills with Fall 2016 tuition and fees charges available on AccessPlus

Aug. 5, Fri.
• Summer Session II ends

Aug. 10, Thurs.
• Grade reports available on AccessPlus
RESOURCES AND SERVICES

CAMPUS DIRECTORY

Academic Success Center
1060 Hixson-Lied Student Success Center
515 294-6624
dso.iastate.edu/asc

Admissions
100 Enrollment Services Center
515 294-5836
admissions.iastate.edu

Agriculture and Life Sciences Student Services
33 Curtiss Hall
515 294-2766
agstudent.iastate.edu

Business Undergraduate Programs Office
1200 Gerdin Business Building
515 294-8300
bus.iastate.edu/undergraduate

Campus Safety Escort Service
(DPS/GBS—begins after 6 p.m.)
515 294-4444
dps.iastate.edu

Dean of Students
1010 Student Services Building
515 294-1020
dso.iastate.edu

Department of Public Safety
168 Armory
515 294-4428
dps.iastate.edu

Design Student Services
297 Design
515 294-7428
design.iastate.edu/student-services

Destination Iowa State
2630 Memorial Union
515 294-5492
admissions.iastate.edu/destination

Engineering Student Services
2620 Howe Hall
515 294-7186
engineering.iastate.edu/student-services

Financial Aid
0210 Beardshear Hall
515 294-2223
financialaid.iastate.edu

Iowa State University
Student Government
1580 Memorial Union
515 294-1585
gsb.iastate.edu

Greek Affairs (fraternities and sororities)
0355 Memorial Union
515 294-1023
greek.iastate.edu

Human Sciences Student Services
131 MacKay Hall
515 294-6466
hs.iastate.edu/student-services

International Students and Scholars
3248 Memorial Union
515 294-1120
isson.iastate.edu

Iowa State Center
Suite 102 Scheman Building
515 294-3347
center.iastate.edu

ISUCard Office
0530 Beardshear Hall
515 294-2727
isucard.iastate.edu

ISU Dining/Dining Services
1215 Friley Hall
515 294-3856
dining.iastate.edu

Lesbian, Gay, Bisexual, Transgender Student Services
1064 Student Services Building
515 294-5433
dso.iastate.edu/lgbtss

Liberal Arts and Sciences Academic and Career Services
102 Catt Hall
515 294-4831
las.iastate.edu/current_students

Library, Parks
515 294-3642
lib.iastate.edu

Margaret Sloss Women's Center
205 Sloss House
515 294-4154
dso.iastate.edu/wc

Multicultural Student Affairs
2080 Student Services Building
515 294-6338
dso.iastate.edu/msa

National Student Exchange
1080 Hixson-Lied Student Success Center
515 294-6479
dso.iastate.edu/nse

New Student Programs:
Orientation/Destination Iowa State
2630 Memorial Union
515 294-0801
admissions.iastate.edu/orientation

Parents' Advisory Line (PAL)
1010 Student Services Building
800 772-8546
parents.iastate.edu

Parents' Association
1010 Student Services Building
515 294-6054
parents.iastate.edu

Parking Division
27 Armory
515 294-3388
parking.iastate.edu

Prevention Services
2015 Thielen Student Health Center
515 294-1868
health.iastate.edu/prevention

Registrar
214 Enrollment Services Center
515 294-1840
registrar.iastate.edu

Residence, Department of
2419 Friley Hall
800 854-9050
515 294-2900
housing.iastate.edu

Student Assistance and Outreach
1010 Student Services Building
515 294-1020
dso.iastate.edu/sa
## Campus Directory (Continued)

### Student Counseling Service
3rd floor, Student Services Building
515 294-5056
counseling.iastate.edu

### Student Disability Resources
1076 Student Services Building
515 294-7220
dso.iastate.edu/dr

### Student and Scholar Health Insurance Office
0570 Beardshear Hall
515 294-4800
hrs.iastate.edu/sship

### Study Abroad Center
3224 Memorial Union
515 294-6792
studyabroad.iastate.edu

### Thielens Student Health Center
Student Health Center
515 294-5801
cyclonehealth.org

### Treasurer
1220 Beardshear Hall
515 294-4363		treasurer.iastate.edu

### Veteran's Benefits and Certification
214 Enrollment Services Center
515 294-1840
registrar.iastate.edu/veterans/vabenefit.shtml

### Veterans Center
3578 Memorial Union
515 294-9801
veterans.iastate.edu

### Off-campus resources

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<tr>
<th>Ames Convention and Visitors Bureau</th>
<th>1601 Golden Aspen Dr.</th>
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<tr>
<td>800 288-7470</td>
<td>515 232-4032</td>
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<td>visitames.com</td>
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<tr>
<th>Ames Police</th>
<th>515 Clark Avenue</th>
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<td>515 239-5133</td>
<td>cityofames.org/Police</td>
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<th>First Nurse Hotline, Mary Greeley Medical Center</th>
<th>515 239-6877</th>
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<tr>
<td>800 524-6877 (Iowa only)</td>
<td>m GMC.org</td>
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<tr>
<th>Mary Greeley Medical Center</th>
<th>1111 Duff Avenue</th>
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<tr>
<td>515 239-2011</td>
<td>m GMC.org</td>
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## Things to Know, Places to Go

This orientation manual is a valuable source of information about Iowa State. In addition to this material, you’ll want to become familiar with the Iowa State Catalog. It provides information about university policies, academic requirements, course descriptions, and general information. The catalog is available at catalog.iastate.edu.

Also, the Policy Library is available to all students online (policy.iastate.edu). It offers additional information on student rights and responsibilities, support services, and student involvement.

### What is my ISUCard?
Your ISUCard is your permanent university identification card, which includes your picture and university identification number. It is also your library card and your access card for university services and buildings.

Your university ID number will be displayed on your ISUCard. This number will be different than your social security number. Find more details at isucard.iastate.edu.

### Student Activities Center
Students learn inside and outside the classroom. The Student Activities Center (SAC) in the Memorial Union offers countless ways to get involved at Iowa State through student organizations, leadership, service, arts, entertainment, and recreation activities.

The Student Activities Center includes: the Workspace (art studios), The Maintenance Shop (entertainment venue), CyBowl and Billiards (recreation center/bowling alley), the Multicultural Center, leadership and service programs, art galleries in the Memorial Union, management of more than 800 clubs and organizations, ClubFest I & II, WelcomeFest, WinterFest, and the advisement for: Student Union Board, ISU AfterDark, Dance Marathon, CyServe Council, and Freshmen Council.

Stop by to learn about all the great opportunities for involvement at Iowa State. For more information visit sac.iastate.edu or call 515 294-8081.

### Performing arts, concerts, and comedians
Each year, the Performing Arts Series at Stephens Auditorium offers events of widely varying genres to campus: Broadway shows, theatre, dance, world music and jazz, along with rock, pop, country and comedy attractions. Shows of international acclaim, premiers of new artists and performers from Daniel Tosh to Blue Man Group have graced the stage.

Wowing audiences for over 40 years, the 2,747-seat Stephens Auditorium has been called the ‘crown jewel’ of the Iowa State Center, hailed as one of the best concert halls in the world and named Iowa’s Building of the Century by the American Institute of Architects (Iowa Chapter).

Iowa State students may receive discounted tickets to any Performing Arts Series show by showing their ISUCard at the ticket office, which is located at the north entrance of Stephens Auditorium (corner of Beach Avenue and Lincoln Way), Monday–Friday 10 a.m.–4 p.m. For more information, call 515 294-3347 or visit center.iastate.edu.

### Athletics events
There are several options for students who want to attend Iowa State athletics events. The option most frequently chosen by students is the All-Sports Package. The All-Sports Package includes season tickets for football, men’s basketball, women’s basketball, volleyball, wrestling, and gymnastics. The All-Sports Package is the only way you can get men’s basketball season tickets as they are not sold separately. This package is a great option for those who intend on going to a variety of Iowa State athletics events throughout the year. This package is available while supplies last. Limited quantities are available.

In addition, you can also purchase football season tickets or a Cy’s Pass separately which includes admission to women’s basketball, volleyball, wrestling, and gymnastics.

For student ticket packages and prices, visit cyclones.com or call 888 478-2925 (515 294-1816 locally).
INFORMATION TECHNOLOGY AND COMPUTING SERVICES

A wide variety of information technology resources are available for students. More information is available at it.iastate.edu. Some popular services are included below.

Net-ID
- When you register for your CyMail account, you are creating your Network-ID (Net-ID). You will need your university identification number, and you will choose your own Net-ID and password.
- Together your Net-ID and password are the key to many university resources, particularly services such as CyMail, online class materials, library e-services, remote access, and free, site-licensed software.

CyMail
The university community uses your Iowa State email address to contact you, so it is important that you register for an Iowa State account. However, you can have email accounts with off-campus providers, too. Here are some guidelines for your email account:
- If you register the name “patuser,” your CyMail address is “patuser@iastate.edu” and your Net-ID is “patuser.”
- You can check CyMail at cymail.iastate.edu.
- If you prefer to use an email account other than your Iowa State account, you can forward your Iowa State email to another address. Go to asw.iastate.edu to do so.

More information can be found at it.iastate.edu/email or through the Solution Center, 195 Durham Center, 515 294-4000.

AccessPlus
AccessPlus (accessplus.iastate.edu) is a secure and confidential campus information system that allows you to view a personalized menu from any Internet connected device. AccessPlus is available to Iowa State students, day or night, seven days a week, from anywhere in the world. It offers a wide range of services, from changing your address and managing your CyCash account to viewing, or even paying your university bill online.

On AccessPlus you can:
- Register for ISU Alert
- Add or update emergency contacts
- Register for classes
- View or print a current term or future term class schedule
- View residence hall information
- Complete residence hall contract
- Choose a dining plan
- Buy Dining Dollar$
- Add value/check balance of CyCash
- Search for jobs on and off campus
- Sign up for direct deposit of payroll
- View pay stub information
- Review, accept/decline, authorize financial aid
- Sign up for direct deposit of excess financial aid funds
- View, print, and pay university bill
- View or print grades
- Verify address and other personal information
- Update in-session or interim address
- Print unofficial transcript
- Obtain enrollment certificate
- Order official transcript
- Print 1098T tuition summary
- Manage third-party access
- Enroll in health insurance program
- Purchase your Chicago or Minnesota bus tickets
- Run your degree audit

Information on AccessPlus is kept confidential. Your university ID and password are required to view your personal information through AccessPlus. Always remember to log out of AccessPlus.

Solution Center
If you have a question about computing or information technology at Iowa State, the Solution Center has an answer. They offer assistance with:
- Your Net-ID and password
- CyMail, Blackboard Learn, and AccessPlus (access and passwords)
- Data networks, including connecting a computer in the residence halls, wireless locations around campus, and off-campus remote connections
- Virus protection and removal; site-licensed antivirus and anti-spyware packages
- Software support, including productivity tools (Microsoft Office)
- Web services, such as setting up and updating personal or class web pages

For more information on services, visit it.iastate.edu/solution or contact the Solution Center, 195 Durham Center, 515 294-4000.

Connecting to the campus network
Ethernet is a high-speed connection to the campus network that enables you to connect to the Internet from your personal computer in your residence hall room.
- Ethernet service is included in the room and board fee.
- Iowa State also has an extensive wireless network with public access points at many locations throughout campus and all on-campus residence hall rooms.

For more information, call 515 294-4000 or visit it.iastate.edu/services/data.

Students can bring their computers to the Solution Center for no-charge networking assistance through the Student Network Access Program (SNAP). Staff can assist with setup for Ethernet and wireless access for students who live on campus, and remote access to the campus network for off-campus students. SNAP staff can also scan your computer and fix common security problems and vulnerabilities, plus install anti-virus and anti-spyware software at no charge.

SNAP is partially funded by student computer fees so there is no charge for standard service if you are running current software. Contact SNAP by phone at 515 294-4000 for an appointment.

Free software
Iowa State has purchased site-licensed software, which is available at no charge to Iowa State students. Currently available are: antivirus, anti-spyware, and network software, and others. For more information, visit it.iastate.edu/services/software or contact the Solution Center, 195 Durham Center, 515 294-4000.

Computer security
Many computer problems are a result of problems with security. Common problems include a computer that runs slowly or crashes regularly. Common solutions are removing a virus from the computer, cleaning off spyware, and maintaining the latest software updates. Learn more at it.iastate.edu/services/security.

As an Iowa State student, you can get free anti-virus software plus updates for your Windows or Mac computer. Windows users can also get free anti-spyware software. You’ll need your Iowa State Net-ID to download the software at it.iastate.edu/downloads.
Computer sales
Tech CYte, located in the University Book Store (Memorial Union), is an on-campus source for computer hardware, software, peripherals, and electronics, with many items priced for educational use. Visit isubookstore.com or contact Tech CYte at 515 294-8357.

Computer service
Computer Service is a resource for solving hardware problems for students and doing maintenance and warranty service on a variety of computers and printers. This area also does upgrades such as installing additional memory, hard drives, or other computer equipment. Computer Service is located in 74 Durham Center, 515 294-2218. For more information visit it.iastate.edu/services/service.

Computer labs
Computer labs on campus include public, college, and departmental labs. Public labs are accessible to everyone at the university. College and departmental labs may be limited to use by those in a specific college or department. Some public labs are funded by student computer fees and are managed by the Computation Advisory Committee (CAC).

Assistive technology
Some students with documented disabilities may have difficulty accessing course materials in the traditional way. Fortunately, computer technology and other assistive tools/strategies can provide a powerful set of alternative techniques for people with accessibility challenges. Resources and consulting services are available through the Student Disability Resources Office. More information can be found at dso.iastate.edu/dr or in Room 1076 Student Services Building, 515 294-7220.

Academic Success Center
1060 Hixson-Lied Student Success Center
dso.iastate.edu/asc
The Academic Success Center (ASC) enhances the academic development of students and reinforces student-centered learning. The ASC provides small group assistance for a wide range of academic disciplines and courses as well as individual consultations to assess strengths and/or challenges and develop goals.

Academic Coaching
1060 Hixson-Lied Student Success Center
dso.iastate.edu/asc/academic
Academic Coaching helps students through one-on-one meetings designed to support the growth and development of learning strategies such as time management, note taking, study skills, and test taking. Students are encouraged to call the ASC for an academic coaching appointment. There is no charge.

Psychology 131–Academic Learning Skills Course
1060 Hixson-Lied Student Success Center
dso.iastate.edu/asc/psych131
Psychology 131 is a one-credit-hour course focusing on academic success strategies such as time management, test taking, critical study skills, and goal setting.

Supplemental Instruction (SI)
1060 Hixson-Lied Student Success Center
dso.iastate.edu/asc/supplemental
Supplemental Instruction is a nationally recognized academic support program offering free, regularly scheduled study sessions for selected difficult 100-200-level courses. SI sessions are facilitated by “SI Leaders,” undergraduate students who have previously taken the course and demonstrated academic competency in the subject area.

Tutoring Services
1060 Hixson-Lied Student Success Center
dso.iastate.edu/asc/tutoring
ASC is dedicated to providing quality tutoring for many undergraduate courses. Small-group tutoring, which consists of 2-4 students, are scheduled during student-available times. Tutors, hired for both their knowledge and ability to communicate, work with students to identify problem areas and misconceptions about the course material. A minimal fee is charged (additional funding from multiple sources is available).

Alternative Breaks
East Student Office Space, Memorial Union
(515 294-8081)
sac.iastate.edu/AltBreaks
Alternative Breaks, a program of the Student Activities Center, offers week long trips during winter and spring breaks to engage in community service outside of the Ames area. Students perform projects for community agencies and learn about the various issues that cause the need for service. Visit the website to see past and upcoming trip information.

Office of Student-Athlete Development
2050 Hixson-Lied Student Success Center
cyclones.com
Student-athletes have a variety of services available to them through this staff, including:
- New student-athlete orientation
- Educational seminars
- Learning centers
- Tutoring and mentoring
- Monitoring academic progress and eligibility status
- Intervention/referral
- Advocacy for student-athletes
- Scholar-Athlete Banquet
- Student-Athlete Advisory Committee
- NCAA Student-Athlete Affairs

Career Exploration Service
2030 Student Services Building
(515 294-0742)
Monday-Friday, 8 a.m.–5 p.m.
counseling.iastate.edu/career-exploration-services
Career Exploration Service (CES) is available to all ISU students searching to find the right major or trying to determine how to translate their major into a career that is the right fit for them. CES offers a multifaceted approach to provide students a variety of assistance sources. These services include:
- Confidential career counseling with professional career counselors
- Computerized tests to aid students in choosing a major and career path
- A Career Exploration Center with over 1,000 books and 9 computer stations with various Internet resources for students exploring career and major choice—CES is always staffed with assistants to help students use these resources
- The annual ISU Major Fair held each fall, which brings the majors from all ISU colleges together in the Memorial Union to provide students an opportunity to receive information on a variety of majors in one place
- U ST 104 (Personal Career Exploration, CAMPUS RESOURCES AND OPPORTUNITIES

Academic help rooms
dso.iastate.edu/asc/resources
Help rooms are available for accounting, astronomy, chemistry, organic chemistry, economics, math, physics, statistics, sociology, and world languages.
A 2-credit course open to all ISU students who are having difficulty choosing a major or career path includes computerized assessment and interpretation, and focuses on teaching a systemic approach to career choice and implementation.

Career Services
career.iastate.edu

Through a network of college-based offices, Career Services offers a broad range of programs to help all students with their career development and job search. Services for students include assistance with selection of major and career exploration, individual career advising, seminars, and position listings for cooperative education, internships, and/or summer jobs. Ten annual career events bring more than 1,400 employers to campus.

Agriculture and Life Sciences
15 Curtiss Hall
(515 294-4725)
career.cals.iastate.edu

Business
1320 Gerdin Business Building
(515 294-2542)
business.iastate.edu/careers

Design
297 Design
(515 294-0735)
design.iastate.edu/CareerServices/index.php

Engineering
4th Floor, Memorial Union
(515 294-2540)
engineering.iastate.edu/ecs

Human Sciences
131 MacKay Hall
(515 294-0626)
hs.iastate.edu/career-services

Liberal Arts and Sciences
131 Carver Hall
(515 294-8691)
las.iastate.edu/career-services

Graduate Business Career Services
1360 Gerdin Business Building
(515 294-5133)
business.iastate.edu/masters/careers

Veterinary Medicine
2270A Vet Med
(515 294-0772)
vetmed.iastate.edu/academics/current-students/career-and-placement

ISU Child Care & Family Resource Services
100 University Village
(515 294-8827) or (515 294-3149)
ccfamily@iastate.edu

Child Care & Family Resource Services, supports Iowa State families by linking them with programs, services, and financial assistance that can help meet their needs. The university child care coordinator is available to assist families in accessing services available both on campus and in the community.

Child care programs located on campus include:

- University Community Childcare (515 294-9838) 100 University Village
- Flex-Care (515 294-9838) 100 University Village Part-time care for children of Iowa State students
- University Child Center at Veterinary Medicine (515 294-2273) College of Veterinary Medicine campus
- The Comfort Zone (515 294-3333) 100 University Village For kids who are ill
- ISU Child Development Laboratory School (515 294-3040) 4380 Palmer HDFS Building, Suite 0351
- YWCA's Sitters List (515 294-1663) Referral list of sitters for parents needing occasional in-home child care services

Dean of Students Office
1010 Student Services Building
(515 294-1020)
Monday–Friday, 8 a.m.–5 p.m.
dso.iastate.edu

The Dean of Students Office (DSO) uses an integrated approach to support student-centered learning through personal, community and academic development culminating in a transformative experience. Reporting through the Division of Student Affairs, the DSO provides numerous opportunities for students to connect beyond the classroom. Iowa State prides itself on providing students the breadth of educational experiences they want from a large research university and the social experiences they’d expect to find on a smaller campus.

The DSO plays a vital role in helping students navigate their adventures at Iowa State. The 14 departments that comprise the DSO are grouped within four spheres of influence: Student Life, Student Success and Retention, Social Justice and Inclusion, and Wellness. This collaborative model exemplifies the dynamic synergy with which all DSO units merge to create and support a common

community experience for Iowa State University students.

Units of the Dean of Students Office include:
- Academic Success Center
- Greek Affairs
- Hixson Opportunity Awards
- Judicial Affairs
- Lesbian, Gay, Bisexual, Transgender Student Services
- Margaret Sloss Women’s Center
- Multicultural Student Affairs
- National Student Exchange
- Parents’ Association
- Recreation Services
- Student Assistance
- Student Disability Resources
- Student Legal Services
- Writing and Media Center

Department of Public Safety
Park Division
Room 27 Armory
(515 294-3388)
parking.iastate.edu

Police Division
Room 55 Armory
(515 294-4428)
police.iastate.edu

The Iowa State Department of Public Safety’s mission is to ensure the campus remains a safe place to live, learn, and work. The Department of Public Safety is composed of two divisions—the Parking Division and the Police Division.

The Parking Division is responsible for managing all parking lots, issuing permits, staffing major special events, providing motorist assists, and enforcing applicable rules and regulations.

The Police Division is the university’s official law enforcement agency and employs state-certified, sworn peace officers to respond to calls for service 24 hours a day.

The security of all members of the campus community is of vital concern to Iowa State. Information regarding crime prevention strategies, the law enforcement authority of the university police, policies concerning crime reporting on campus, and crime statistics for the most recent three-year period may be requested from the Department of Public Safety, 168 Armory, Ames, Iowa 50011, or by calling 515 294-4428. A link to campus crime statistics is also available at police.iastate.edu/safety-and-you.

Financial Aid
0210 Beardshear Hall
(515 294-2223)
Monday–Friday, 8 a.m.–5 p.m.
financialaid@iastate.edu
financialaid.iastate.edu

The Office of Student Financial Aid administers federal, state and institutional financial aid programs. The staff within the office are available to help answer student and family questions regarding grants, scholarships, work-study and loans.

Freshmen Council
West SOS, Memorial Union
fcstuorg.iastate.edu
fcinfo@iastate.edu

Freshmen Council is dedicated to supporting, educating, and representing the freshmen class. The council provides a foundation for growth, opportunity, and leadership development at Iowa State. The council consists of over 75 members who serve on nine subcommittees.

For more information or if you would like to apply, please contact Freshmen Council during the first month of the semester.

Honors Program
2130 Jischke Honors Building
(515 294-4371)
Monday–Friday, 8 a.m.–5 p.m.
honors@iastate.edu
honors.iastate.edu

The Honors Program provides opportunities for students to participate in programs and activities that will enhance their college experience. Honors students may take introductory courses with smaller class sizes and top-notch instruction for enriched learning. Within a lively and supportive community, Honors students pursue undergraduate studies suited to their educational and career goals, become engaged in research and creative projects early in their career, and get to know faculty inside and outside the classroom through mentoring relationships. The University Honors Program recognizes the accomplishments of Honors students at graduation and on their diplomas.

International Students and Scholars Office
3248 Memorial Union
(515 294-1120)
Monday–Friday, 8 a.m.–5 p.m.
isso.iastate.edu

International students are encouraged to seek assistance from the International Students and Scholars Office (ISSO) for immigration, cultural, and personal concerns. International student advisers specialize in F-1 and J-1 non-immigrant regulations. ISSO sponsors the International Student Council, a very active and dynamic group of students, which creates exciting activities and serves as an umbrella organization for all international student groups at Iowa State. Other events such as the International Student Orientation, International Week, and various social, academic, and informative programs held throughout the year are coordinated through ISSO.

Iowa State University Student Government
1580 Memorial Union
(515 294-1585)
gsb.iastate.edu

Iowa State University Student Government legislates and administers student policy and provides services necessary to meet the needs of students.

Judicial Affairs, Office of
1010 Student Services Building
(515 294-1021)
dso.iastate.edu/ja

The Office of Judicial Affairs investigates academic and nonacademic complaints of student misconduct. This unit conducts student discipline hearings and interprets general university regulations and guidelines. In addition, the office serves as a resource to students, faculty, and staff in regard to student discipline topics.

Leadership and Service Center
East Student Office Space, Memorial Union
(515 294-8081)
sac.iastate.edu/lscenter

The Leadership and Service Center is a resource for students to explore their leadership and service journey at Iowa State. Stop by the center to get advice about getting involved, running a student organization, find volunteer opportunities, and learn about resources on campus.

Lesbian, Gay, Bisexual, Transgender Student Services (LGBTSS)
1064 Student Services Building
(515 294-5433)
Monday–Friday, 8 a.m.–5 p.m.
lgbtsscenter@iastate.edu
dso.iastate.edu/lgbtss

The LGBTSS Center provides advocacy support and referral services for Iowa State students inclusive of sexuality and gender. Programming, leadership opportunities, and educational resources, including a full center space and library, are among the services offered to all Iowa State students. Volunteer, practicum, and internship opportunities are available for anyone interested in learning more about sexuality and gender.

Library, Parks
General Information
(515 294-3642)
lib.iastate.edu

The university library system provides a wide array of print, nonprint, and electronic information resources, which are housed in Parks Library, the e-Library, the Veterinary Medical Library, and two subject-oriented reading rooms (design and mathematics). The library’s extensive collections support research and study for all Iowa State academic programs. These collections are nationally recognized for their strengths in basic and applied fields of biological and physical sciences. Library holdings include more than 3,000,000 volumes and over 98,000 current serial titles.

The e-Library (lib.iastate.edu) provides online, 24/7 access to the library’s electronic collections and services, with tools that support both the discovery of information resources and their delivery to the user’s desktop. Online collections include e-journals, e-books, article indexes and databases, as well as other digital media. Assistance in using this vast body of electronic resources is available over the web, via email, at the Help & Information Desk, and through individually arranged appointments with reference librarians. In addition, students learn library research and information literacy skills in Library 160, a credit-bearing class required for all Iowa State undergraduates. Other learning opportunities for students include the Library’s Guides, course-related instruction sessions taught by librarians, and special workshops.

The library encourages use of its collections—both electronic and in print—as well as its many student-centered services. The Learning Connections Center provides: Computer stations for one to six students—ideal for working on group projects; four multi-media studios; tables wired with charging stations; scanning stations; a presentation practice room; and the Help & Information Desk, expertly staffed with subject specialist librarians for research, IT staff for technical assistance, and students for peer interaction.

The library remains a focal point for student learning at Iowa State, providing access to resources, instruction, computer workstations, and popular individual and group study areas. The e-Library is an indispensable partner to student success.

Memorial Union activities and services
Main Desk, second floor
(515 296-6848)
mu.iastate.edu

Arts, entertainment, recreation:
- CyBowl and Billiards (bowling, billiards, video arcade, Nintendo Wii, table tennis)
- The Maintenance Shop (live music)
• Comedy, special events, student performances, and much more
• Art exhibits and art-for-rent
• The Workspace (studios for wood, jewelry, photo, pottery, button making, screen printing, die cutting, and other classes)
• Big screen TVs, mtvU, pianos

Student organizations
• Student organization offices (Student Union Board, GSB, etc.)
• Meeting space

Dining and shopping
• Food Court and MU Market & Café
• University Book Store
• ISU Catering

Study spots
• Browsing Library, computer lab, and chapel
• Multicultural Center
• Lounges: Main, West, Pride
• Commons and more

Services
• ATMs; ticket office; lockers
• Student Legal Service
• U.S. full service post office
• Copy center
• Meeting rooms
• Parking ramp

Multicultural Liaison Officers (MLOs)
Multicultural Liaison Officers are located in each of the six undergraduate colleges. The MLOs provide support services and programs for multicultural students in their respective colleges. Services include:
• Academic advising and counseling
• Academic workshops on various topics (i.e. financial counseling, study skills, time management, etc.)
• Orientation activities designed specifically for multicultural students
• Information about other campus resources and services
• Mentoring opportunities
• Academic, career, social, and professional activities within colleges

To speak with your MLO, contact your college’s student services office.

Multicultural Student Affairs Office (MSA)
2080 Student Services Building
(515 294-6338)
dso.iastate.edu/msa

The Office of Multicultural Student Affairs provides leadership through the development of programs and services that supports the recruitment, transition, retention and graduation of multicultural students.

MSA collaborates with university partners to support students’ academic, cultural, personal and social development by:
• Providing academic support services that facilitate the transition, retention, persistence, and graduation of Iowa State University’s multicultural students;
• Providing leadership development opportunities for students to build community and contribute to the academic experience; and
• Supporting a safe campus environment where Iowa State University multicultural students have a sense of belonging and connection.

National Student Exchange
1080 Hixson-Lied Student Success Center
(515 294-6479)
nse@iastate.edu
dso.iastate.edu/nse

National Student Exchange (NSE) provides Iowa State students access to the resources of 180 member colleges and universities in 48 states, three U.S. territories, and seven Canadian provinces. Campuses range in size from some of the largest public research universities in the country to some of the best, small specialty state colleges; Hispanic serving institutions; and historically black colleges and universities. Since its beginning in 1968, NSE has placed more than 100,000 students for exchange.

Iowa State students can participate for up to one calendar year. Most students utilize NSE to:
• Broaden personal and educational experiences
• Explore and appreciate new cultures
• Take courses not offered by Iowa State
• Expand academic program options
• Investigate graduate schools or employment opportunities

Financial aid and scholarships travel with students while on exchange, making NSE an affordable way to expand the curriculum. Returning exchange students describe NSE as a life-changing experience which has made them more independent, self-confident, resourceful, and helped them better define their academic and career objectives.

Recreation Services
Administrative Office
(515 294-4980)
Lied Recreation Service Desk
(515 294-7140)
Beyer Hall Service Desk
(515 294-2466)
Outdoor Recreation Service Desk
(515 294-8200)
recservices.iastate.edu

Recreation Services strives to provide a holistic and diverse approach to health and wellness that encompasses physical, spiritual, intellectual, environmental, social, and emotional wellness. The department offers high-quality recreational facilities and a wide variety of programs and services to promote a healthy mind and body and enhance the overall quality of the educational experience at Iowa State.

Facilities and informal recreation
Recreation Services offers five indoor facilities: Lied Recreation Athletic Center, Beyer Hall, State Gym, Forker Building, and the Ames/ISU Ice Arena. Lied Recreation Athletic Center houses two premier running tracks, multiple basketball, volleyball and racquetball courts, top-of-the-line exercise and weight training equipment, and a climbing wall. Beyer Hall has basketball, volleyball, racquetball and squash courts, and features an indoor pool used for recreational swimming, competitive events and special activities, including water exercise and kayaking. State Gym provides approximately 160,000 square feet of recreational space on the west side of campus. The facility offers three full size basketball/volleyball courts, a running track, an indoor pool, and weight and cardio equipment. Outdoor space of over 100 acres includes an 18-hole disc golf course, tennis and sand volleyball courts, softball, flag football, and soccer fields to provide the perfect environment for friendly competition.

Intramural sports
Participate in one of the largest intramural sports programs in the nation. With more than 40 different programs designed for individual, dual, team and co-ed competition, the intramural program has something for everyone. Some of our unique and popular programs include broomball, curling, flag football, dodgeball, euchre, volleyball, and badminton.

Participate for the opportunity to win one of the most coveted items on campus—an intramural champion t-shirt.

Sport clubs
If you are looking for a higher level of competition, there are over 50 sport clubs designed to meet individual interests in a variety of sports such as rugby, soccer, water-ski, lacrosse, ultimate frisbee, ice hockey, ski and snowboard, martial arts, kayaking, crew, mountaineering, weight
lifting, and boxing. The clubs participate in regional and national tournaments, and many have coaches who supervise organized practices.

**Fitness and wellness**

Striving to improve health and fitness, our fitness program offers activities rich in variety and intensity levels. Certified instructors teach innovative, fun and safe fitness classes, including cardio workouts, kickboxing, cycling, sculpting, Pilates, and yoga classes, along with deep and shallow aqua fitness workouts. Personal training sessions can be purchased to provide one-on-one training to enhance individual wellness. To stay interested and involved in regular exercise, sign up for the Rec Miler program. The program allows you to earn “rec miles” for exercise and healthy habits and a variety of progress awards along the way.

**Outdoor Recreation Program**

Travel, attend a workshop, rent equipment, or climb the wall! Choose your landscape as you participate in one-day, weekend, or extended trips throughout Iowa and the nation. Trips cover a broad range of activities and locations such as canoeing in Iowa, sea kayaking in Alaska, snowboarding and skiing in Colorado, mountain biking, whitewater rafting, hiking and climbing in Utah, and surfing in California. Instructional workshops are also offered on various outdoor recreational skills. Rent equipment for camping, canoeing, skiing, backpacking, mountain biking, kayaking, and many other activities. Also available to students are two climbing and bouldering walls at the Lied Recreation Athletic Center and State Gym.

**Employment opportunities**

Part-time jobs in Recreation Services offer students flexible hours, valuable skills, work experience, and competitive hourly wages. Over 600 students are employed as building supervisors, lifeguards, office assistants, trip leaders, climbing wall supervisors, fitness instructors, personal trainers, and intramural officials. Sixty percent of Recreation Services student fees are returned to students each year in the form of wages. Students desiring to work in this healthy and enjoyable environment should visit recservices.iastate.edu for more information and application forms.

**ROTC**

Army—Department of Military Science, 132 Armory (515 294-1852) armyrotc.iastate.edu

Air Force—Department of AF Aerospace Studies, 131 Armory (515 294-1716) airforce.iastate.edu

**Navy/Marine Corps**—Naval Science Department, 3 Armory (515 294-6050) navy.iastate.edu

Students may participate in introductory Officer Education courses without any service obligations. Eligible students may join a Reserve Officers Training Program. Army, Navy, Air Force, and Marine programs are all offered at Iowa State. Students interested in available courses, program requirements, and scholarships may contact each department. Minimum physical, medical, and academic requirements must be met in order to qualify for a scholarship.

**Safety Escort Services**

Department of Public Safety
(515 294-4444)
parking.iastate.edu/escort

As a student at Iowa State, there may be times you are on campus late at night or in the early hours of the morning. If walking to your car or residence hall room leaves you feeling a little apprehensive, call the Department of Public Safety (DPS)/Iowa State University Student Government Safety Escort service. Student reserve officers and/or parking division personnel will be happy to give you a ride.

Although the campus is safe, you may not feel completely comfortable walking alone at night. That’s why the Department of Public Safety offers rides to students, faculty, staff, and visitors between the hours of 6 p.m. and 6 a.m. seven days a week, when classes are in session. Call for a ride, and the Department of Public Safety personnel driving the DPS golf cart, HelpVan, or other vehicle will assist you in getting to your campus destination.

Call 515 294-4444 to dispatch a HelpVan or safety escort to your location on campus. For more information about the services provided by the Department of Public Safety, visit police.iastate.edu or parking.iastate.edu.

**Solution Center**

195 Durham Center
(515 294-4000)
solution@iastate.edu
it.iastate.edu/solution

The Solution Center, a service of ISU Information Technology Services, is your single point of contact for your technology questions and issues. Its mission is to help the people of Iowa State with supported computer software, networking, and service issues.

**Student Assistance Services and Outreach**

1010 Student Services Building
(515 294-1020)

Monday–Friday, 8 a.m.–5 p.m.
dso.iastate.edu/ssa

Student Assistance in the Dean of Students Office works with students and families to navigate the challenges students may encounter at Iowa State. Unexpected life events, personal crises, or other difficulties can interfere with college success. Whether it is something as simple as not being able to find one of your classes or something more stressful and complicated such as the loss of a loved one, the Student Assistance staff is prepared to listen to your experience and guide you to the appropriate campus or community resources.

When you are unsure where to go for help or when the unexpected occurs in your life, staff members in Student Assistance are available to provide support and information about university resources. Student Assistance can help students navigate their options if they have experienced a sexual misconduct situation. Student Assistance staff also educate students on the appropriate way to file an academic grievance; notify academic faculty in emergency absence situations; intervene and assist with students experiencing personal, academic, or mental health distress; and otherwise help students navigate the university’s policies and procedures.

**Student Answer Center**

Ground floor, Beardshear Hall
(515 294-4469)
Monday–Friday, 8 a.m.–5 p.m.
Summer hours: Monday–Friday 7:30 a.m.–4 p.m.
answercenter@iastate.edu

Not sure where to go for answers to your questions? Stop by the Student Answer Center, where the staff can help you find answers to your questions about Iowa State. Located near the offices of Student Financial Aid, Accounts Receivable, Treasurer, ISUCard, and Registrar, the staff can answer questions related to these offices and many other topics. The Student Answer Center is staffed by students who are trained to answer your questions on the spot or direct you to the proper source. You can contact them online at financialaid.iastate.edu or by phone at 515 294-4469.

**Student Counseling Service**

Student Services Building, 3rd floor
(515 294-5056)
Monday–Friday, 8 a.m.–5 p.m.
counseling.iastate.edu

Student Counseling Service (SCS) has a staff of professional counselors and
psychologists who work with students to enhance their academic and personal well-being.

Some SCS programs and services include:

- Crisis intervention
- Career exploration, information and counseling
- Outreach for the campus community
- Consultation services for faculty, staff, parents, etc.
- Biofeedback and Mind/Body Center services for learning to:
  - Alleviate stress and tension
  - Improve physical health and well-being
  - Enhance athletic and academic performance
  - Alleviate anxiety and depression
- Individual counseling and group counseling services for the following concerns:
  - Depression
  - Anxiety
  - Body image
  - Grief
  - Sexual abuse
  - Homesickness
  - Self-esteem
  - Eating disorders
  - Relationship concerns
  - Trauma
  - Assault
  - Coming out

**Student Health Center, Thielen**
Thielen Student Health Center 0367 Memorial Union  (515 294-5801)
CycloneHealth.org
Iowa State University Thielen Student Health Center is staffed with physicians, advance registered nurse practitioners and highly-trained medical professionals available to see you for your primary health care needs.

Student Health specializes in students. We understand the unique needs of students – things like offering more same-day and next-day appointments than traditional family practice clinics and helping you transfer prescriptions during breaks. We offer an inclusive, non-judgmental environment for our diverse student body.

View all mandatory health requirements at CycloneHealth.org/new and submit your immunization records online through Access Plus.

**Student Legal Services**
0367 Memorial Union  (515 294-0978)
Monday–Friday, 8 a.m.–5 p.m.
dso.iastate.edu/sls
Student Legal Services (SLS), funded by the Iowa State University Student Government, provides free legal services for ISU students and student organizations. There is no charge for consultation with, or representation by, SLS lawyers.

SLS engages in the general practice of law including, but not limited to, the following frequently handled matters:

- Administrative law
- Contracts
- Criminal law
- Employment law
- Family law
- Immigration
- Landlord/Tenant
- Notary services

SLS does not represent students in fee generating cases, controversies involving a student vs. student or student vs. ISU, ISU student judicial matters, and generally does not handle felony defense or cases involving excessive time. However, free consultation with an attorney regarding these matters is available.

When applicable, court costs and out-of-pocket expenses must be paid by the student.

**Student Financial Aid**
3224 Memorial Union  (515 294-6792)
Monday–Friday, 8 a.m.–5 p.m.
studyabroad.iastate.edu
The Student Loan Education Office is available for all students to receive confidential one-on-one counseling regarding personal financial matters. The goal of the office is to educate students about finances so they can live a financially healthy life. Students can meet with an advisor to discuss how to develop an educational budget in order to keep borrowing to a minimum, how to budget their personal earnings and/or financial aid refunds, as well as other personal financial topics like responsible borrowing and use of credit, credit card concerns, and debt management. The Student Loan Education Office is the result of a collaboration of the Iowa State University Student Government and the Office of Student Financial Aid. The services are available to all ISU students at no charge.

**Study Abroad Center**
Iowa State offers hundreds of study abroad programs every year, from one week to two semesters, in nearly every major, during summer, fall, or spring. Find out why study abroad is the most exciting academic adventure!

“Study Abroad Shorts” programs enable first-year students to study during spring break in Italy, the Bahamas, or Belize and during summer in China or Italy. We encourage students to start early and go often.

Semester in Australia, England, Scotland, Greece, Ireland, New Zealand, Italy, or Wales offers placement opportunities for students to study at some of our most popular destinations for the fall or spring semester.

Intensive language programs offer students a total immersion experience in French, German, Russian, or Spanish by studying in Canada, Costa Rica, Ecuador, France, Germany, Peru, Russia, or Spain. Summer and semester programs are available.

Group programs led by our faculty offer Iowa State courses around the world.

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**Study Abroad Center**
3224 Memorial Union  (515 294-6792)
Monday–Friday, 8 a.m.–5 p.m.
studyabroad.iastate.edu
We live in a world of constant change, where occurrences in remote corners of the globe profoundly impact our lives. Students graduating without an understanding of other cultures, languages, business climates, and political systems are disadvantaged both educationally and professionally. Studying abroad helps prepare students to meet the challenges of an increasingly interdependent global community.

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**Student Disability Resources**
1076 Student Services Building  (515 294-7220)
Monday–Friday, 8 a.m.–5 p.m.
disabilityresources@iastate.edu
dso.iastate.edu/dr
Student Disability Resources (SDR) coordinates accommodations, referral services, student advocacy, educational programming, and a variety of other services that complement the university’s goals and objectives for equal access and full participation. SDR staff determines eligibility and coordinates reasonable accommodations.

**Student Employment Center**
0640 Beardshear Hall  (515 294-2223)
financialaid.iastate.edu/employment/studentjobs@iastate.edu
The Student Employment Center knows how important a part-time job can be to help pay expenses while students are enrolled. Students are encouraged to use the online Job Board on AccessPlus. Listings are maintained for both on- and off-campus positions and are updated on a daily basis.

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**Student Loan Education Office**
0680 Beardshear Hall  (515 294-0677)
Monday–Friday, 8 a.m.–5 p.m.
loaneducation@iastate.edu
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Group programs led by our faculty offer Iowa State courses around the world.
Short-term options can take you from Antarctica to England and to more than 40 other destinations.

Exchange programs offer students the opportunity to study at a university overseas while paying Iowa State tuition and fees.

The Study Abroad Center provides advising on study abroad, international internships and traineeships, work abroad, and scholarships. In the center’s library, students can find travel books, information on international careers, cross-cultural orientation, social and business customs around the world, and travel bargains. Passport photos can also be purchased.

**Vocational Rehabilitation**
1076 Student Services Building
(515) 294-6059
Monday–Friday, 8 a.m.–5 p.m.
ivrs.iowa.gov

Vocational Rehabilitation works for and with individuals who have disabilities to achieve their employment, independence, and economic goals. Services may include assessment, counseling and guidance, physical and mental restoration services, special adaptive equipment or devices, financial assistance for college, personal assistance, and job placement assistance.

**Women’s Center, Margaret Sloss**
Sloss House
(515) 294-4154
Monday–Friday, 8 a.m.–5 p.m.
dso.iastate.edu/wvc

The Margaret Sloss Women’s Center is a resource for all people concerned with women’s and gender issues, regardless of gender, race, ethnicity, sexual orientation, physical ability, or socioeconomic status. The center promotes the development of gender equity and social change on the Iowa State campus. The center advocates for individuals and groups; provides support, referrals, community and programming; and maintains a safe space in the Sloss House. Sloss House is located between Curtiss Hall and the Gerdin Business Building.

**Veterans Center**
3578 Memorial Union
(515) 294-9801
veterans.iastate.edu

Located in the Memorial Union, the Veterans Center offers a place to go for Veteran-related questions and an opportunity to connect with others in forming a greater sense of camaraderie around a shared common experience. The Veterans Center helps with unique challenges associated with transitioning into a university setting, including VA Certifying Officials, Accounts Receivables, Financial Aid and more.

**Writing and Media Center**
300 Carver Hall
(515) 294-5411
wmcctr@iastate.edu.
dso.iastate.edu/wmc

The Writing and Media Center offers a comfortable environment where students can collaborate with peer consultants to develop their skills with all facets of written, oral, visual, and electronic communication. Consultants work with students on any form of communication, from essays and cover letters to speeches and PowerPoint presentations. Consultants can help students understand audience, brainstorm ideas, enhance organization and style, improve their document design, and more. The center also provides resources such as handouts, reference books, style manuals, and web links. This service is free for any student.

**Weather**

Ames experiences all four changes in seasons. The average rainfall in Ames is 33.4 inches, and the annual snowfall averages 30.8 inches. Throughout the year, these are the expected high temperatures by month:

<table>
<thead>
<tr>
<th>Month</th>
<th>Temperature (°F)</th>
</tr>
</thead>
<tbody>
<tr>
<td>January</td>
<td>23</td>
</tr>
<tr>
<td>February</td>
<td>30</td>
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<tr>
<td>March</td>
<td>42</td>
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<td>April</td>
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<td>October</td>
<td>65</td>
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<tr>
<td>November</td>
<td>50</td>
</tr>
<tr>
<td>December</td>
<td>34</td>
</tr>
</tbody>
</table>

**Automatic Teller Machine (ATM) locations**

**On campus—Operated by USBank**
College of Design
College of Veterinary Medicine
Hawthorn Court (Frederiksen Apartments)
The Hub
Maple-Willow-Larch Commons
Memorial Union (3 locations)
Parks Library
Union Drive Community Center

**Off campus—Check with your local bank for ATM locations.**

**Health services**

In addition to the Thielen Student Health Center located on the Iowa State campus, health care is available in Ames from a major medical center, nearby clinics, and a full complement of human services.

- Mary Greeley Medical Center, 1111 Duff Avenue (515 239-2011), provides medical, surgical and emergency care, as well as a variety of health and wellness programs. Visit mgmc.org for more information.
- McFarland Clinic, 1215 Duff Avenue (515 239-4400), is the largest physician-owned multi-specialty clinic in Central Iowa, with 200 providers offering a wide range of general and specialty services, including an Urgent Care Clinic, open nights and weekends, which offers same day appointments (515 956-4044).
- Doran Clinic for Women, 1015 Duff Avenue (515 239-6970), offers comprehensive medical services to women of all ages.

For a list of chamber member chiropractors, doctors, dentists, orthodontists, and opticians, contact the Ames Chamber of Commerce, 515 232-2310 or ameschamber.com.

**Local media**
News and happenings in Ames are covered by a number of local media that also provide information on area employment opportunities.

**Newspapers**
The Ames Tribune
317 5th Street (515 232-2160)
amestrib.com
The Workspace
Memorial Union, Iowa State campus
(515 294-0970)
sac.iastate.edu/en/arts_entertainment/workspace

Bowling
Perfect Games
1320 Dickinson Avenue (515 598-2695)
perfectgamesinc.com

CyBowl and Billiards
Memorial Union, Iowa State campus
(515 294-1233)
sac.iastate.edu/en/arts_entertainment/underground

Fitness centers
Ames Community Center
City Hall, 515 Clark Avenue (515 239-5360)
Ames Racquet & Fitness Centers
320 South 17th Street (515 232-1911)
2622 Stange Road (515 292-4741)
4700 Mortensen Road (515 268-8077)
amesracfit.com
Anytime Fitness
823 Wheeler Street Ste 6 (515 233-1353)
5820 West Lincoln Way Ste 103 (515 268-0444)
414 South 17th Street (515 232-9539)
anytimefitness.com
Iowa State Recreation Services
Iowa State campus (515 294-7140)
recreationservices.iastate.edu

Golf
Coldwater Golf Links
615 S. 16th Street (515 233-4664)
Homewood Golf Course
20th Street and Duff Avenue (515 239-5363)
Veenker Memorial Golf Course
1925 Stange Road (515 294-6727)
Iowa State Center
Scheman Building, Ste 4, Iowa State campus
(515 294-3347)
center.iastate.edu

Movie theaters
Movies 12
1317 Buckeye Avenue (515 232-5066)
cinemark.com

Shopping
Campustown
Across from the Iowa State campus
amescampustown.com
Main Street Cultural District
mainstreetculturaldistrict.com
North Grand Mall
24th and Grand Avenue (515 232-3679)
northgrandmall.com

Somerset
North of campus on Stange Road

Skating (ice)
Ames/Iowa State University Ice Arena
1507 Gateway Hills Park Drive
(515 292-6835)

Visitor attractions
Art galleries
Brunnner Gallery
Scheman Building, Iowa State Center
(515 294-3342)
museums.iastate.edu
Christian Petersen Art Museum
Morrill Hall, Iowa State campus
(515 294-3342)
museums.iastate.edu

Gallery 181
College of Design, Iowa State campus
design.iastate.edu/gallery181.php

The Gallery, Pioneer Room
Memorial Union, Iowa State campus

Octagon Center for the Arts
427 Douglas (515 232-5331)

Other attractions
Boone (IA) and Scenic Valley Railroad
225 10th Street, Boone, IA
(515 432-4249)
scenic-valleyrr.com
Christian Petersen Sculptures
Iowa State campus

Farm House Museum
Iowa State campus
museums.iastate.edu

Iowa Arboretum
1875 Peach Avenue, Madrid, IA
(515 795-3216)
iowaarboretum.org

Mamie Doud Eisenhower Birthplace
709 Carroll Street, Boone, IA

McFarland Park
Story County Conservation
(515 232-2516)
storycountyconservation.org

Reiman Gardens
1407 University Boulevard (515 294-2710)
reimangardens.com

Seven Oaks Recreation
1086 222nd Drive, Boone, IA
(515 432-9457)
sevenoaksrec.com

Story City Carousel
Story City, IA
(515 733-2464)
Annual events
Cyclone Family Weekend (CFW) familyweekend.iastate.edu
Enjoy the Iowa State campus with your student at the premiere event for family members in the fall. Daytime and evening entertainment and college receptions make up this weekend dedicated to the Cyclone Family.

Iowa Games iowagames.org
Competition for amateur athletes from around the state.

Iowa Special Olympics soiowa.org
Olympic-style sports and awards ceremonies for special athletes.

Lincoln Highway Days in Nevada
Parade and carnival.

Midnight Madness
A tradition featuring speed walks, bike races, and 5- and 10-K road races at night.

Octagon Art Festival octagonarts.org
Sponsored by the Octagon Center for the Arts.

Pufferbilly Days in Boone
Boone’s annual celebration with parade and other events.

Scandinavian Days in Story City
A celebration of the Scandinavian culture, through folk dancing, live theater, and ethnic food.

Ames environmental programs
For decades, the City of Ames has actively engaged in saving resources, reducing energy demand, and promoting recycling. There is a growing movement in the Ames community to promote conservation of limited resources as a means to achieving a greater global good—a more sustainable future.

EcoSmart is the City of Ames’ comprehensive strategy to reduce energy consumption and decrease our carbon footprint. While many of these efforts are new, others have been around for decades. The components of EcoSmart include Smart Ride, Smart Trash, Smart Watersheds, Smart Water, Smart Energy, Smart Housing, and Smart City.

Ames’ CyRide bus system, part of Smart Ride operates with biofuel. In the last year, CyRide provided 6 million rides, saving an estimated 600,000 gallons of gas annually. In addition, the new fleet of hybrid buses, called CyBrigs, will further reduce fuel consumption and improve air quality in Ames.

The Arnold O. Chantland Resource Recovery Plant was the first municipally operated waste-to-energy facility in the nation and was built in 1975. The plant recycles trash from Ames and the surrounding communities in Story County. The burnable portion of the trash (70 percent) is converted into Refuse Derived Fuel, which is piped to the city’s power plant and used as a supplemental fuel in the coal boilers to generate electricity. The metals recovered (5 percent) are recycled, and the non-burnable material (only 25 percent) is shredded and sent to a landfill. Ames has been recycling 75 percent of trash for over 35 years and has saved more than 80 acres of Iowa farmland from becoming a landfill—now that’s Smart Trash!

Smart Watershed is a conservation and education effort directed at water quality and conservation. Smart Water encourages residential and commercial water consumers to decrease demand for water and be mindful that water is a limited resource.

Smart Housing is an initiative of the city’s Planning & Housing Department and involves rehabbing houses for low income participants with energy-efficient products.

Smart Energy is a suite of energy programs aimed at improving comfort, reducing electric bills, and contributing to the reliability of the Ames electric system through education, incentives, and rebates.

Finally, Smart City includes the City of Ames’ internal goal to reduce its carbon footprint on city buildings, vehicles, streetlights, and operations by 15 percent by the year 2014.

Ames city parks
The City of Ames Parks and Recreation department has a multitude of activities, programs, and facilities available for all ages and interests. Facilities include indoor and outdoor swimming pools, a nine-hole golf course, and an indoor ice skating arena. The community center located in City Hall includes a gymnasium, weight room, fitness rooms, and a 880 seat auditorium.

Ames has 36 municipal parks, encompassing more than 1,200 acres of park land, a combination of both passive and active areas. The following list highlights many of the local park facilities:

- Ada Hayden Heritage Park—The 130-acre lake is located at the northern city limits of Ames on U.S. Highway 69. The park includes a boat ramp, fishing, a 3-mile hard-surfaced pathway, natural areas and wildlife viewing.

- Ames/ISU Ice Arena—1507 Gateway Hills Park Drive (515 232-6835)
  Indoor NHL regulation size ice arena

- Brookside Park—6th Street and Brookridge
  Three picnic shelters, sand volleyball court, Audubon trail, play equipment, nine horseshoe courts, four lighted tennis courts, skateboard park

- Dog Park—605 Billy Sunday Road 10 acre off-leash dog park with large dog (8 acre) and small dog (2 acre) areas. Facility use permits may be purchased at the Community Center at City Hall or at Animal Control

- Donald and Ruth Furman Aquatic Center—1635 13th Street (515-232-POOL)
  Outdoor water park with 50-meter lap pool, lazy river, zero-depth play area and four water slides

- Emma McCarthy Lee Park—Ross Road just northwest of Iowa State Playground, four lighted tennis courts, and two shelters

- Gateway Park—1500 Gateway Hills Park Drive
  Ames/iowa State University Ice Arena, three sand volleyball courts, play equipment, natural area, Carroll Marty Disc Golf Course

- Homewood Golf Course and Park—20th Street and Duff Avenue (515 239-5363)
  Municipal nine-hole golf course, practice green and clubhouse

- Inis Grove Park—24th Street and Duff Avenue
  Basketball court, open play fields, four lighted courts, sand volleyball court, three picnic shelters, nature trails, and play equipment

- Moore Memorial Park—Northridge Subdivision
  Large park shelter, gazebo with scenic view, 1 1/2-mile hard-surface pathway, 13-acre restored prairie

- Bandshell Park—5th Street and Duff Avenue
  Summer band concerts in June and July, play equipment

- River Valley Parks—13th Street east of Duff Avenue
  Six softball fields, baseball field, two picnic shelters, open play fields, 2 1/2-miles of nature trails, and play equipment

- Stuart N. Smith Park—University Boulevard
  Grass and wooded areas, play equipment, sheltered tables, hard-surfaced pathway
To request a program activity guide, reserve a shelter or for more information, call the Ames Parks and Recreation Department (515 239-5350) or go to amesparkrec.org.

Religious organizations

Apostolic
Christ Apostolic Faith Temple
405 Northwestern Avenue (515 233-5619)

Assemblies of God
First Assembly of God
409 13th Street (515 232-7111)

Baha’i
Baha’i Faith
714 Lynn (515 292-6587)

Baptist
Heartland Baptist Church
3904 N. Grand (515 238-1721)
Crossroad Baptist Church—GARBC
5701 East Highway 30 (515 232-6022)
First Baptist Church of Ames
200 Lynn Avenue (515 292-9612)
Grand Avenue Baptist Church—SBC
612 24th Street (515 232-8803)
New Birth Baptist Church
159 Sheldon Ave (515 450-8881)

Bible
Cornerstone Church of Ames—SBC
56829 U.S. Highway 30 (515 232-5488)
Oakwood Road Church
2400 Oakwood Road (515 292-3620)
Stonebrook Community Church
3611 Eisenhower Avenue (515 232-6290)

Catholic
St. Cecilia Catholic Church
2900 Hoover Avenue (515 233-3092)
St. Thomas Aquinas Catholic Church and Student Center
2210 Lincoln Way (515 292-3810)

Christian
First Christian Church (Disciples of Christ)
611 Clark (515 232-5766)

Christian Reformed
Trinity Christian Reformed Church
3626 Ontario (515 292-4676)

Christian Science
First Church of Christ, Scientist
123 6th Street #2 (515 232-6078)

Church of the Brethren
Ivester Church of the Brethren
1925 Hunziker Dr (515 233-3772)

Church of Christ
North Grand Church of Christ
919 30th Street (515 232-1060)
Westside Church of Christ
107 Abraham Drive (515 292-2969)

Church of God
First Church of God
1208 Wilson Ave (515 232-8109)

Community
Ames Community Church
1415 Duff Ave (515 232-1060)

Episcopal
St. John’s Episcopal Church
2388 Lincoln Way (515 292-6655)

Evangelical
First Evangelical Free Church
2008 24th Street (515 232-2765)
Ames Foursquare Church
103 E 6th Street (515 663-8804)

Friends
Ames Friends Meeting
121 South Maple (515 292-3801)

Islam
Darul-Argum Islamic Center
1212 Iowa Avenue (515 292-3683)

Jewish
Aames Jewish Congregation
3721 Calhoun (515 233-1347)

Lutheran
Ascension Lutheran Church—AALC
615 Kellogg (515 232-3815)
Bethany Lutheran Church, ELS—WELS
3113 Diamond Street (515 232-1544)
Bethesda Lutheran Church—ELCA
1517 Northwestern (515 232-6256)
Lord of Life Lutheran Church—ELCA
2126 Gable Lane (515 412-0565)
Memorial Lutheran Church—Missouri Synod
2228 West Lincoln Way (515 292-5005)
St. Andrew’s Lutheran Church—ELCA
209 Colorado (515 292-2131)
St. Paul Lutheran Church—LCMC
610 15th Street (515 232-5838 or 515 232-5549)

Methodist
Calvary United Methodist Church
1403 24th Street (515 232-6329)
Collegiate United Methodist Church
Wesley Foundation
2622 Lincoln Way (515 292-6936)
First United Methodist Church
516 Kellogg (515 232-2750)

Mormon
Church of Jesus Christ of Latter Day Saints
2524 Hoover Avenue (515 232-0437)

Nazarene
Church of the Nazarene
203 South Kellogg (515 233-1425)

Non-denominational
Body of Christ Christian Worship Center
114 5th Street (515 296-0356)

Open Bible Standard
Grace Bible Church
1114 South Dakota (515 292-3293)

Pentecostal
New Life United Pentecostal Church
3505 South Duff (515 232-2515)

Presbyterian
Collegiate Presbyterian Church—USA
515 North Sheldon (515 292-2063)
Northminster Presbyterian Church—USA
1416 20th Street (515 233-2540)

Reformed
Renew Community Church
3915 Mortenson Road (515 268-1728)

Seventh Day Adventist
Seventh Day Adventist Church
1303 Grand Avenue (515 232-1273)

Unitarian Universalist
Unitarian Universalist Fellowship of Ames
1015 North Hyland (515 292-5960)

United Church of Christ
United Church of Christ—Congregational
217 6th Street (515 232-9323)

Unity
Unity Church of Ames
226 9th Street (515 233-1613)
HISTORY AND TRADITIONS

IOWA STATE HISTORY

Iowa State University is one of the nation’s leading land-grant universities. Chartered in 1858 as the Iowa Agricultural College and Model Farm, it became the nation’s first land-grant institution when the General Assembly awarded it the state’s land-grant charter in 1864. The college opened in 1868-69, and a class of 26 graduated at the first commencement in 1872. Graduate study was offered almost as soon as classes began, and the first graduate degree was conferred in 1877. The college was renamed Iowa State College of Agriculture and Mechanic Arts in 1898 and became Iowa State University of Science and Technology in 1959. Today, Iowa State University is a broad-based university of international stature with more than 34,000 students.

Iowa State has led the development of several fields of study that are central to the land-grant movement, including engineering, agriculture, human sciences, and veterinary medicine. Extension, which celebrated its 100th anniversary in 2003, traces its roots to Iowa and early outreach programs by Iowa State’s Adonijah Welch and Perry Holden. The legislation establishing the national Agricultural Experiment Station system was written by Iowa State faculty members Seaman Knapp and Charles Bessey in the 1880s.

Today, Iowa State is a recognized leader in many areas including plant and animal genomics, materials sciences, analytical chemistry, biology, physics, behavioral studies, information assurance, virtual reality, engineering, architecture, landscape architecture, business, journalism, kinesiology, transportation and logistics, and education. Major research initiatives focus on the bioeconomy, food safety and security, combinatorial chemistry, human/computer interaction, and animal health.

George Washington Carver, one of the nation’s most distinguished educators and agricultural researchers, received bachelor’s (1894) and master’s (1896) degrees from Iowa State. The electronic digital computer, one of the most important technological innovations of the 20th century, was invented at Iowa State in the late 1930s by John Vincent Atanasoff. Carrie Chapman Catt, founder of the League of Women Voters and a key strategist behind the final ratification of the 19th Amendment, graduated as valedictorian of the Iowa State Class of 1880.

Iowa State aspires to be the best university in the nation in advancing the land-grant ideas and putting science and technology to work. The university’s mission is to create, share, and apply knowledge to make Iowa and the world a better place.

QUICK FACTS ABOUT IOWA STATE

Enrollment (Fall 2014)
Undergraduates—28,893
Professional programs—592
Graduate students—4,950
Total—34,732

Undergraduate enrollment by college
Agriculture and Life Sciences—4,475
Business—3,836
Design—1,775
Engineering—7,523
Human Sciences—4,320
Liberal Arts and Sciences—6,964
Approximately 44 percent women and 56 percent men
Approximately 64 percent of undergraduates are from Iowa

University officers
Steven Leath, President
Jonathan Wickert, Senior Vice President and Provost
Warren R. Madden, Senior Vice President for Business and Finance
Thomas L. Hill, Senior Vice President for Student Affairs

University Extension
University Extension’s six units extend Iowa State to all Iowans: Extension to Youth and 4-H, Extension to Communities, Extension to Agriculture, Extension to Business and Industry, and Continuing Education.
Extension programs throughout the state establish personal contact with more than 1,000,000 Iowans annually.

Iowa State songs
Iowa State Fight Song
O we will fight, fight, fight for Iowa State
And may her colors ever fly.
Yes, we will fight with might for Iowa State
With a will to do or die, Rah! Rah! Rah!
Loyal sons forever true
And we will fight the battle through,
And when we hit that line
We’ll hit it hard ev’ry yard for I.S.U.

The Bells of Iowa State
Green hills for thy throne,
And for crown a golden melody
Ringing in the hearts of all
Who bring thee love and loyalty;
Dear Alma Mater,
Make our spirits great,
True, and valiant
Like the bells of Iowa State.

Iowa State history 47
Iowa State traditions 48
Iowa State is among the top 50 public universities listed as “Best Buy” schools in the Fiske Guide to Colleges, 2013.

Iowa State was named one of the top 100 Best Values in Public Colleges by Kiplinger’s Personal Finance in 2013.

College Database named Iowa State No. 47 on its list of public colleges with the best return on investment.

Cardinal and Gold

In 1891, a college committee selected gold, silver, and black as the Iowa State College colors. In 1899, when the Athletic Council decided to provide sweaters to the student-athletes in recognition of their efforts, the council found that it was too difficult to dye sweaters in these original school colors. President Knapp had also had problems tying the diplomas with three ribbons representing the colors, and according to the student newspaper, the student population was ready for “a distinctive and striking set of colors.” In October of 1899, the Athletic Council voted to change the colors to cardinal and gold.

Cyclones

Iowa State became the Cyclones after they leveled Northwestern in 1895. On September 29, 1895 the Chicago Tribune noted: Struck by a Cyclone It Comes from Iowa and Devastates Evanston Town. “Northwestern might as well have tried to play football with an Iowa cyclone as with the Iowa team it met yesterday. At the end of 50 minutes’ play, the big husky farmers from Iowa’s Agricultural College had rolled up 36 points, while the 15-yard line was the nearest Northwestern got to Iowa’s goal.”

Cy

In 1954, members of Iowa State’s Pep Council decided that Iowa State needed a mascot to symbolize new spirit for the athletic teams. Since a cyclone was difficult to depict in costume, a cardinal was selected, from the cardinal and gold of the official school colors. Pep Council ran a contest to select a name for the new mascot. The winning entry, “Cy,” was submitted by 17 people. The first to submit the name, Mrs. Ed Ohlsen of Ames, won a cardinal and gold stadium blanket.

Lancelot and Elaine

It was the climax of VEISHEA, 1935. A large float, shaped like a swan and carrying flower-bedecked and white-robed Iowa State maidens, emerged from a smoke screen and glided its way to the middle of Lake LaVerne. And then the plaster swan unloosed its feathered passengers: four swans. Two of the swans were named Lancelot and Elaine by student Jean Nesinwanger, who won $10. Since that time, there have been numerous Lancelots and Elaines (including a pair of trumpeter swans reintroduced to their original Iowa habitat) and in 1944, 1970, and 1971 cygnets (baby swans) were born. Swans take a mate for life unless one of the pair dies or is moved away.

Campanile

The story of the campanile is, in essence, a love story. Edgar Stanton graduated with the original 10 bells have increased to 50, and their influence has grown exponentially. A student officially becomes an Iowa Stater when he or she is kissed under the campanile at the stroke of midnight. During homecoming and VEISHEA, hundreds of students gather for mass campaniling. Couples kiss, the band plays, and fireworks go off at the stroke of midnight.

Campaniling

Since the story of the campanile is a love story, the “campaniling” tradition makes sense. The original 10 bells have increased to 50, and their influence has grown exponentially. A student officially becomes an Iowa Stater when he or she is kissed under the campanile at the stroke of midnight. During homecoming and VEISHEA, hundreds of students gather for mass campaniling. Couples kiss, the band plays, and fireworks go off at the stroke of midnight.

Iowa State University...

- Enrolled a record high 34,732 students in Fall 2014 from all 50 states and 110 other countries.
- Offers approximately 100 undergraduate degree programs and nearly 200 fields of study leading to graduate and professional degrees.
- Sent 1,359 students to 46 countries to participate in study, service-learning, and work abroad programs in 2013-2014.
- Has Cyence, the university’s newest supercomputer, which performs more than 183 trillion calculations per second.
- Is home to the world’s first electronic digital computer and the encoding process essential to nearly all fax machines.
- Has the world’s largest tornado simulator for wind energy research and the world’s largest highest resolution immersive virtual reality lab.
- Is located in Ames, Iowa, which was named among the top 100 best places to live in America by Livability.com, 2013.

 Offices of Institutional Research

(Source: Office of University Relations)
Lake LaVerne, the home of Lancelot and Elaine, was created with a $10,000 donation in 1916 by LaVerne W. Noyes. Noyes, a wealthy Chicago philanthropist and member of the first graduating class of 1872, funded a lake in what had been a three-acre marsh area, fed by College Creek. Another Iowa State tradition: If you walk around Lake LaVerne three times in silence with your beloved, you are destined to be together.

Homecoming
Alumni first began returning to Iowa State for an official Homecoming in 1912. Since then, the celebration continues to entertain both young and old Iowa Staters with traditional events, including tailgate parties, fireworks, lawn displays, “Yell Like Hell” cheering competition, and mass campaniling. Student Alumni Leadership Council helps plan all of the Homecoming events.

The Hub
The Hub was formerly the depot of the “Dinky,” a tiny, narrow-gauge steam engine that ran between the college and downtown Ames from 1891 to 1907. The Dinky was replaced by an electric trolley which operated from 1907 to 1929. The Hub served as the bookstore until 1958 and was remodeled in 1987 and 2008. It now houses Caribou Coffee, which features Caribou’s full line of beverages and tasty treats, as well as the Hub Grill & Café, a great place to get a made-to-order deli sandwich, grilled sandwiches, soup, as well as a variety of sides and desserts.

VEISHEA
Imagine planning an event like VEISHEA, but with no office space for student meetings and no financial reserves. The year was 1922, and the VEISHEA Central Committee was meeting for the first time. They met at Beardshear (the Memorial Union hadn’t been built yet), and for each meeting they had to ask a janitor to help them find and unlock a room. But the administration was solidly behind their effort; combine the celebrations of the different divisions (today called colleges), which had resulted in too many unauthorized student holidays. The engineers skipped classes for their St. Patrick’s Day parade; the aggies skipped for their Ag Carnival. But could one festival combine all the traditions of the separate divisions—Veterinary Medicine, Engineering, Industrial Science, Home Economics, and Agriculture?

The answer was a resounding “yes!” Not only did the student planners combine the first letter of each division to name the festival, they also wove together a combination of traditions that has stuck: College open houses, a student musical performance (now called “Stars Over VEISHEA”), canoe races, a parade, and, of course, cherry pies.

The Zodiac
Who knows what prompted that first student to step around the bronze zodiac relief on the floor of the Gold Star Hall in the Memorial Union, but for more than 70 years, subsequent students have done likewise, understanding that to step on the zodiac is to ensure that they will flunk their next exam.

It should be noted that staff, faculty, and alumni members also detour the enchanted circle, indicating the solemn belief that bad luck may befall more than just test-takers. The bad luck can be dissipated by throwing a coin into the Fountain of the Four Seasons directly outside the door, but most students don’t want to risk it.

Campus
Campus and recreation areas cover 1,984 acres. The following are descriptions of some of our outstanding facilities and collections.

Alumni Center—Completed fall 2008, the Alumni Center was built to house the Alumni Association and Student Alumni Leadership Council. The Alumni Center serves as an enhancement to student life, alumni homecomings, and community and alumni engagement.

The center was built using donations to the Alumni Association with Roy and Bobbi Reiman donating $9 million toward the building’s construction. The building is part of Iowa State’s “Live Green!” campaign and uses geothermal energy for heating and cooling.

Art on Campus Collection—Iowa State is home to one of the largest campus public art programs in the United States. Over 2,000 works of public art, including 600 by significant national and international artists, are located across campus in buildings, courtyards, open spaces, and offices.

Programs, receptions, dedications, university classes, Wednesday Walks, and educational tours are presented on a regular basis to enhance visual literacy and aesthetic appreciation of this diverse collection.

Biorenewables Research Laboratory—This 70,000-square-foot-building houses the Bioeconomy Institute as well as research centers closely affiliated with the Bioeconomy Initiative.

The Biorenewables Laboratory Building keeps in the spirit of sustainability and environment stewardships as an inherent part of architectural design. The Biorenewables Resource Lab complies with guidelines adopted by Leadership in Engineering and Design (LEED). The greening of this new facility includes sustainable products and building materials, optimized energy performance, rain water recovery, a chilled beam cooling system, and native plants in the landscape incorporating biomass crop specimens.

Cyclone Sports Complex—The $13 million Cyclone Sports Complex opened in the fall of 2012. It is the home of Iowa State track and field, soccer, and softball. On-site restrooms, a concession stand, home and away locker rooms, officials’ locker rooms, team meeting rooms, an athletic training room, a press box, bleachers, and a scoreboard are among the new features that make it a state-of-the-art facility.

Hach Hall—Houses cutting-edge classrooms, lab space, and equipment. Iowa State received a $10 million commitment from Kathryn Hach Darrow for the new chemistry building. The building opened Fall 2010.

Hixson-Lied Student Success Center—Dedicated to improving academic achievement and increasing student retention and graduation rates. This $10 million facility is home to the Academic Success Center, which provides services directed to any Iowa State student in need of academic counseling or support.

The center includes a resource library, computer labs, individual and group study rooms, and meeting and classroom space. It is also home to the Hixson Opportunity Awards program and the Rod and Connie French Athletics Academic Center.

Iowa State Center—This complex was completed 1969–1975 by the Iowa State University Foundation, entirely without the use of appropriated funds. The center includes three buildings:

• C. Y. Stephens Auditorium—Showcases internationally renowned performances of ballet, musical theatre, and classical music. Selected as Iowa’s Building of the Century by the American Institute of Architects. Seats 2,750.

• J. W. Fisher Theater—Provides an intimate setting for the Iowa State theatre department’s student productions and dance events. Seats 450.
Scheman Continuing Education Building—Ideal for seminars, conferences, group meetings, and art instruction. Houses Brunner Gallery and Museum. Includes Benton Auditorium which seats 450.

King Pavilion—Provides a home primarily for freshman students in the College of Design’s Core Design Program and sophomore students in the first year of their professional programs. King Pavilion was the first new green-constructed building on campus and features Iowa State’s first green roof.

State Gym—State Gym provides space for open recreation programs, fitness programs, intramurals, Outdoor Recreation, and sport club activities. The facility features three full size basketball/volleyball/badminton courts, two additional basketball courts, two running tracks, an indoor leisure pool, a 40’ climbing wall and 13’ bouldering wall, and 12,000 square feet of weight and cardio space with approximately 125 pieces of equipment. Additionally, the facility has a fitness and wellness suite and a Froots smoothie bar operated by ISU Dining.

Troxel Hall—Troxel Hall is a state-of-the-art science auditorium. It is one of the most sustainable buildings on campus, which incorporates sustainable strategies such as zero run-off, natural daylighting and energy recovery. The building is named for Douglas D. Troxel, a 1967 graduate in mathematics. Troxel is the chief executive officer of The Change Happens Foundation, which provided the lead donation.

Memorial Union—After World War I ended, there was an interest on campus in erecting a memorial to Iowa Staters who died in the war. After talking about a bronze plaque or a gateway arch, an outspoken group headed by the editor of the student paper lobbied for a living memorial—a building that would provide service to the college and preserve the memory of those that were lost.

Students successfully rallied support on campus and then widened their campaign to alumni. By 1927, enough pledges were collected to begin construction.

The Memorial Union opened in September 1928. Gold Star Hall, at the north entrance, serves as the memorial with names inscribed on the walls of Iowa Staters lost in World War I, World War II, Korea, Vietnam, and the Global War on Terrorism.

Today, the Memorial Union serves as a student gathering space, hotel, and meeting space. Its food court serves as a popular place for meals on campus, and it houses offices for Student Activities, New Student Programs, and many clubs and organizations. CyBowl and Billiards provides bowling and billiards for recreation purposes and ample study space is available throughout the Memorial Union.

Morrill Hall—Home to the Christian Petersen Art Museum, the Center for Excellence in Learning and Teaching, and the Center for Visual Learning in Textiles and Clothing. Throughout the years, Morrill Hall has housed zoology, entomology, and geology classes and labs; a library; chapel; and even a barber shop from 1905-1908.

Constructed in 1891, Morrill Hall sat vacant from 1996 until the $10 million renovation began in the spring of 2005.

Parks Library—Parks Library holdings include more than 2 million volumes and over 97,000 current serial titles. The library provides a rich array of information available through an online catalog system that may be accessed from campus computers or personal computers located off-campus. The system includes more than 1,100,000 bibliographic records.

The e-library (lib.iastate.edu), accessed through the Internet, provides access to the library’s online catalog; indexing and abstracting databases; electronic journals; and selected Internet sites.

Reiman Gardens—The largest public garden in Iowa, Reiman Gardens creates a striking entrance to Iowa State and the city of Ames on a 14-acre site. The year-round facility features an indoor conservatory, 2,500-square-foot indoor butterfly conservatory, butterfly emergence cases, gift shop, and five supporting greenhouses. The Gardens provide opportunities for learning through a year-round education program and special events.
Dear Iowa State University Parents and Families,

We are so glad that your student is joining Iowa State University! As a family member, YOU are a part of the Iowa State experience as well. We look forward to seeing you on campus and encourage you to be an active and enthusiastic member of the Cyclone Family. Maintaining a close relationship with your student and participating in various university activities during this time of transition can prove to be a fun and rewarding experience for everyone.

The Iowa State University Parents’ Association (ISUPA), in partnership with the Dean of Students Office and the Office of New Student Programs, sponsors a number of valuable resources to help address any questions and concerns you might have.

One information resource is this Family Handbook! Additionally, ISUPA provides important publications such as the “Info for Parents and Families” website (parents.iastate.edu) and Relatively Speaking, a monthly e-newsletter for interested subscribers. Another valuable resource where you can access accurate information about the university is the Parents’ Advisory Line (PAL) which is available by calling 800 772-8546 or emailing parents@iastate.edu. In addition to these resources, the ISUPA provides support for Cyclone Family Weekend (September 25-27, 2015, familyweekend.iastate.edu) and acts as a university liaison for parents and family members.

Staying connected with the university and getting involved are important strategies to support your student’s success at Iowa State. Welcome to the Cyclone family!

With lots of Cyclone spirit,
ISU Parents’ Association Board of Directors
JOIN US
CYCLONE FAMILY WEEKEND
SEPTEMBER 25–27, 2015!

More information about Cyclone Family Weekend
familyweekend.iastate.edu

Book your hotel room early!
visitames.com